



Department
of Health

Transition of Pharmacy Benefit from Managed Care to NYRx

All Stakeholders: Implementation Update

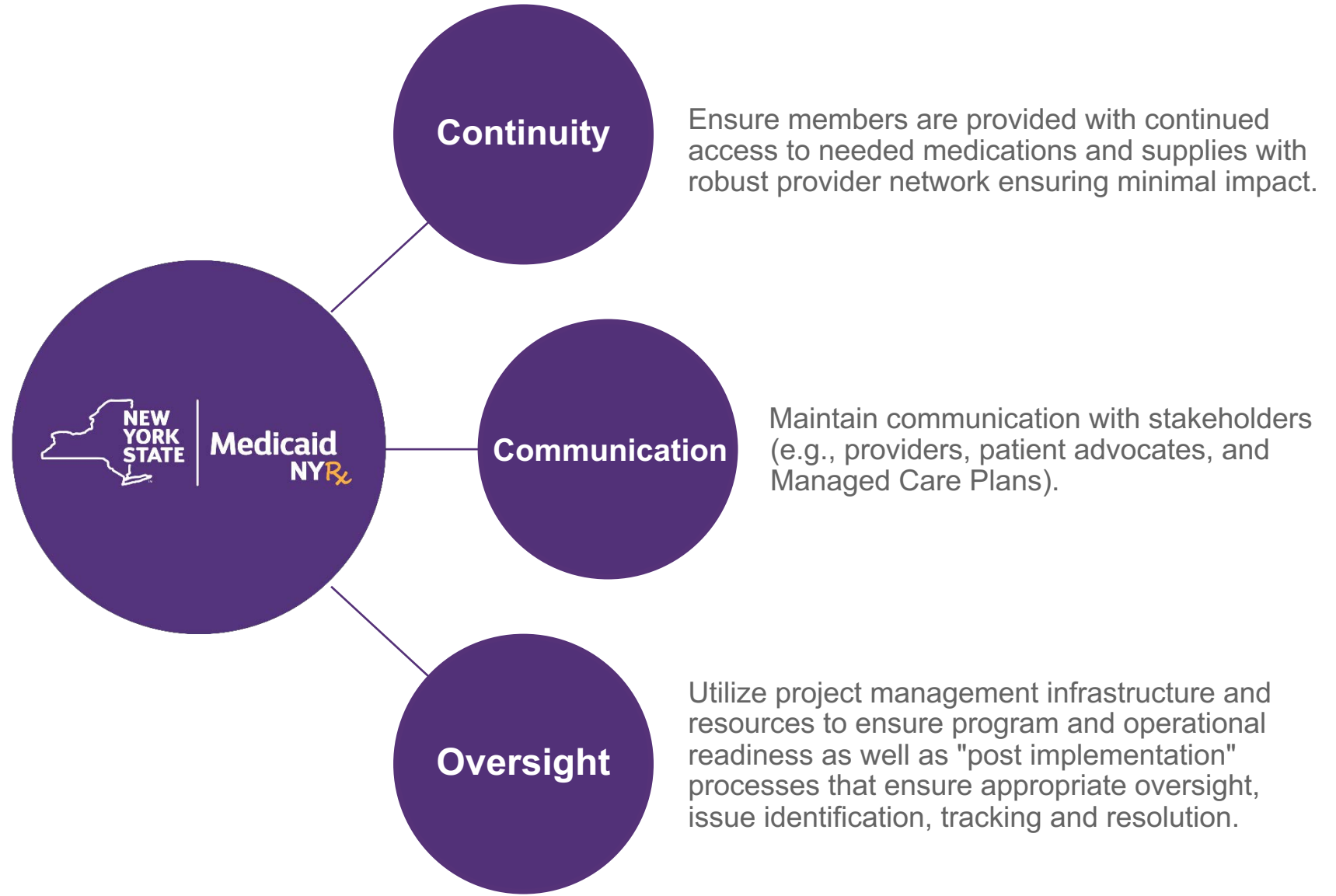
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Overview

- **Members**
- **Provider Enrollment**
- **Pharmacy Benefit Operations**
- **Resources and Updates**
- **Q&A**

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Transition Guiding Principles



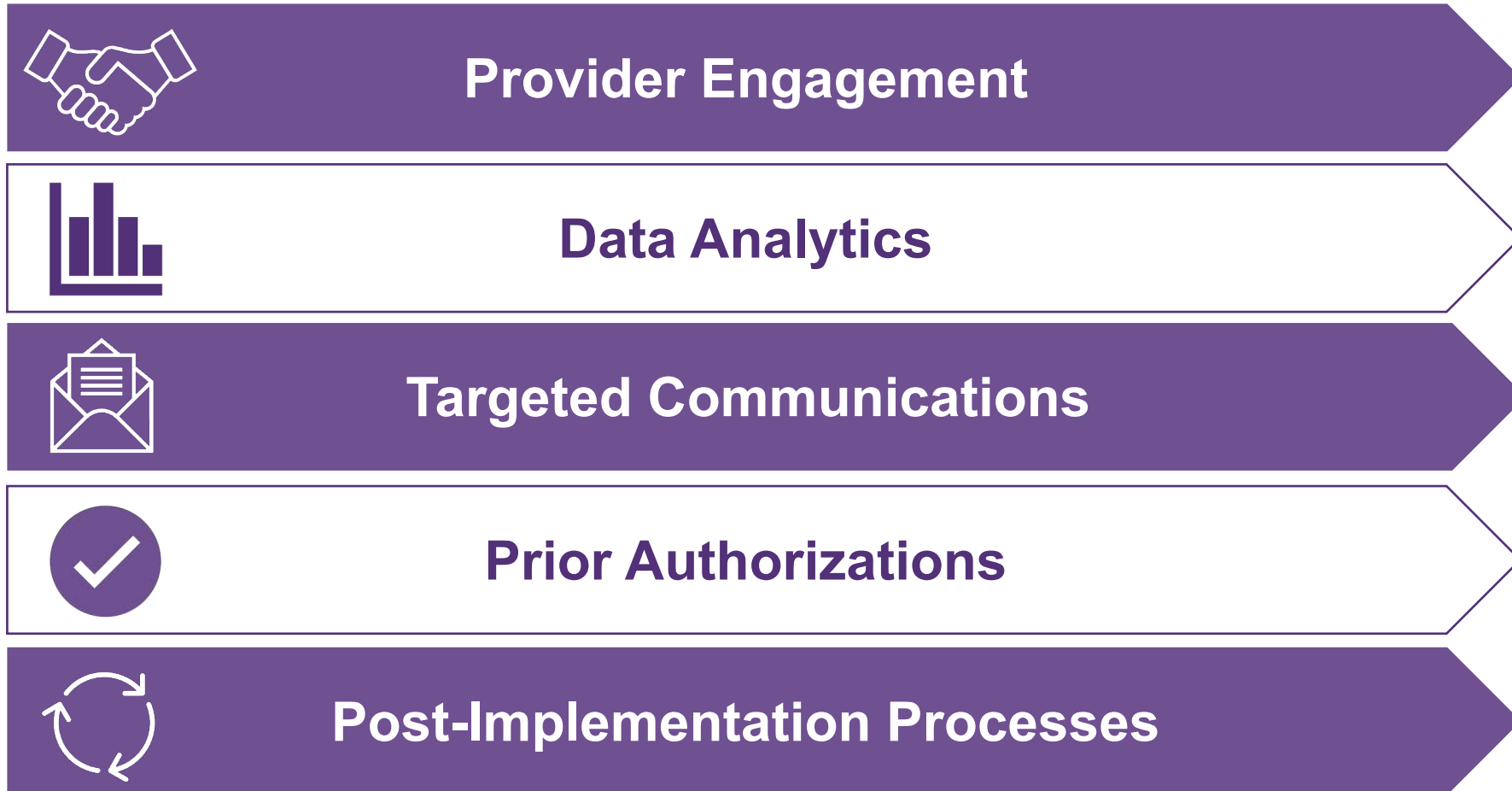
Facilitating the Transition



Beginning April 1, 2023, the pharmacy benefits of over 5 million Managed Care members will be transitioned to NYRx, the NYS Medicaid Pharmacy Program.

Over the past 2 years, NYSDOH has prepared and worked with stakeholders to facilitate a smooth transition.

DOH Actions to Facilitate a Smooth Transition



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Members

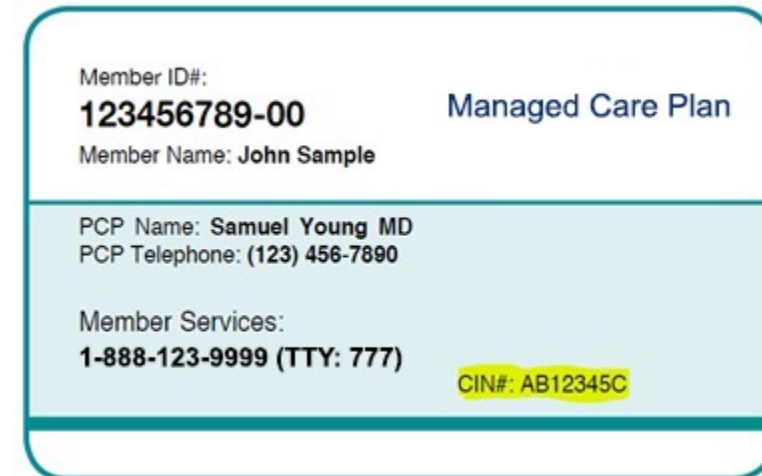
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Accessing NYRx Benefits

Beginning April 1, 2023, a member can show the pharmacy their:

- Managed Care Health Plan Card*
- OR
- NYS Benefit Card
also known as the Common Benefit Identification Card (CBIC)

Each card contains the member's unique **Client Identification Number (CIN)** which providers use to check eligibility and submit claims to Medicaid.



*Visit <https://mmcdruginformation.nysdoh.suny.edu/> for information about the Managed Care Plans.


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How do I find a pharmacy that takes NYRx, the Medicaid Pharmacy Program?

1. Go to <https://member.emedny.org/>
2. Use the tool for “Find a Pharmacy/Medical Equipment Supplier”

There are options to narrow your search by county or zip code.

**Website Updates
Coming Soon!**



**Find a Pharmacy/Medical
Equipment Supplier** >
Covered by Medicaid Fee for
Service

Search ^

Name:

Select service... ▼

Select county... ▼

Zip: Select within... ▼

SEARCH

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Provider Enrollment

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Medicaid Enrolled Provider Network

- Pharmacies and practitioners must be enrolled in NYRx to service Medicaid members.
- DOH is continuing efforts that began in 2017 to educate and notify non-enrolled providers servicing Medicaid Managed Care members of the need to enroll with NY Medicaid Fee-For-Service (FFS) by April 1, 2023.
- Members will have the same comprehensive drug coverage and equitable access to an extensive network of enrolled providers.



8,000+
Pharmacies



613,000+
Practitioners

Medicaid Enrolled Provider Listing: <https://health.data.ny.gov/Health/Medicaid-Enrolled-Provider-Lookup/ru78-uxr9>

* Number is not unique to the provider and accounts for multiple service locations.

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Provider Enrollment & Maintenance



IF ANY OF THESE QUESTIONS APPLY TO YOU,
CLICK ON YOUR PROVIDER TYPE ON THE RIGHT →

Useful Information



Provider Enrollment

Providers must be enrolled in Fee-For-Service to continue serving Medicaid Managed Care members whose pharmacy benefits are transitioning effective April 1, 2023.

These providers include pharmacies, prescribers, and durable medical equipment suppliers (DMEPOS) that provide pharmacy medical supplies.

Enrollment instructions and maintenance forms are available on the eMedNY Provider Enrollment website <https://www.emedny.org/info/ProviderEnrollment/>

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How can I verify that a provider is enrolled in Medicaid FFS?

ENROLLED PRACTITIONERS SEARCH (including OPRAs)

Individuals who order/prescribe/refer/attend services payable by the fee-for-service Medicaid Program must be enrolled in the fee-for-service Medicaid Program. Billing/rendering providers should use this search feature to confirm the individual is enrolled.

Searching by NPI brings the best result. If NPI is not provided on the script, the billing/rendering provider should search by name or license number to obtain the NPI. The billing/rendering provider MUST then confirm with the individual that the correct NPI was identified in the search.

Find Enrolled Practitioners (including OPRAs)

Search By:

NPI
 License Number
 Provider Name

NPI Number:

1 match found

NPI	LICENSE NUMBER	PROFESSION CODE	NAME
1234567890	NJ000000	060	LAST, FIRST

1. Go to the eMedNY Provider website
<https://www.emedny.org/info/opra.aspx>
2. Search by:
 - National Provider Identifier (NPI)*
 - License Number
 - Provider Name

**Searching by NPI is the best option.*

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Pharmacy Benefit Operations

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Claims and Prior Authorizations Processing Systems



General Dynamics Information Technology (GDIT) operates eMedNY, the claims adjudication system used for over 20 years to pay providers for services rendered to New York Medicaid Fee for Service members.

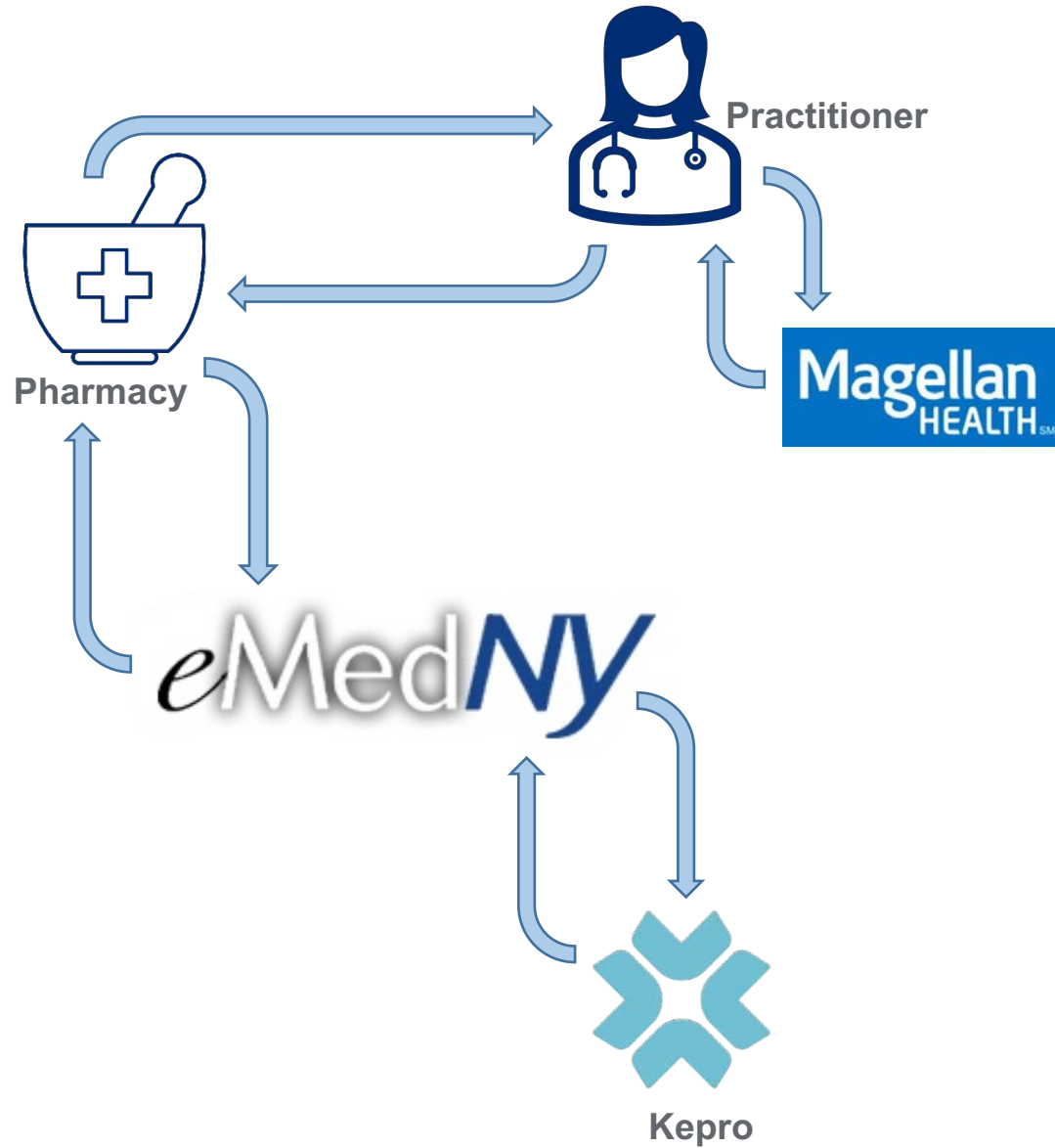


Since 2011, **Kepro**, a subcontractor to GDIT, has operated a fully automated prior authorization adjudication system that handles pharmacy determination requests at point of sale.

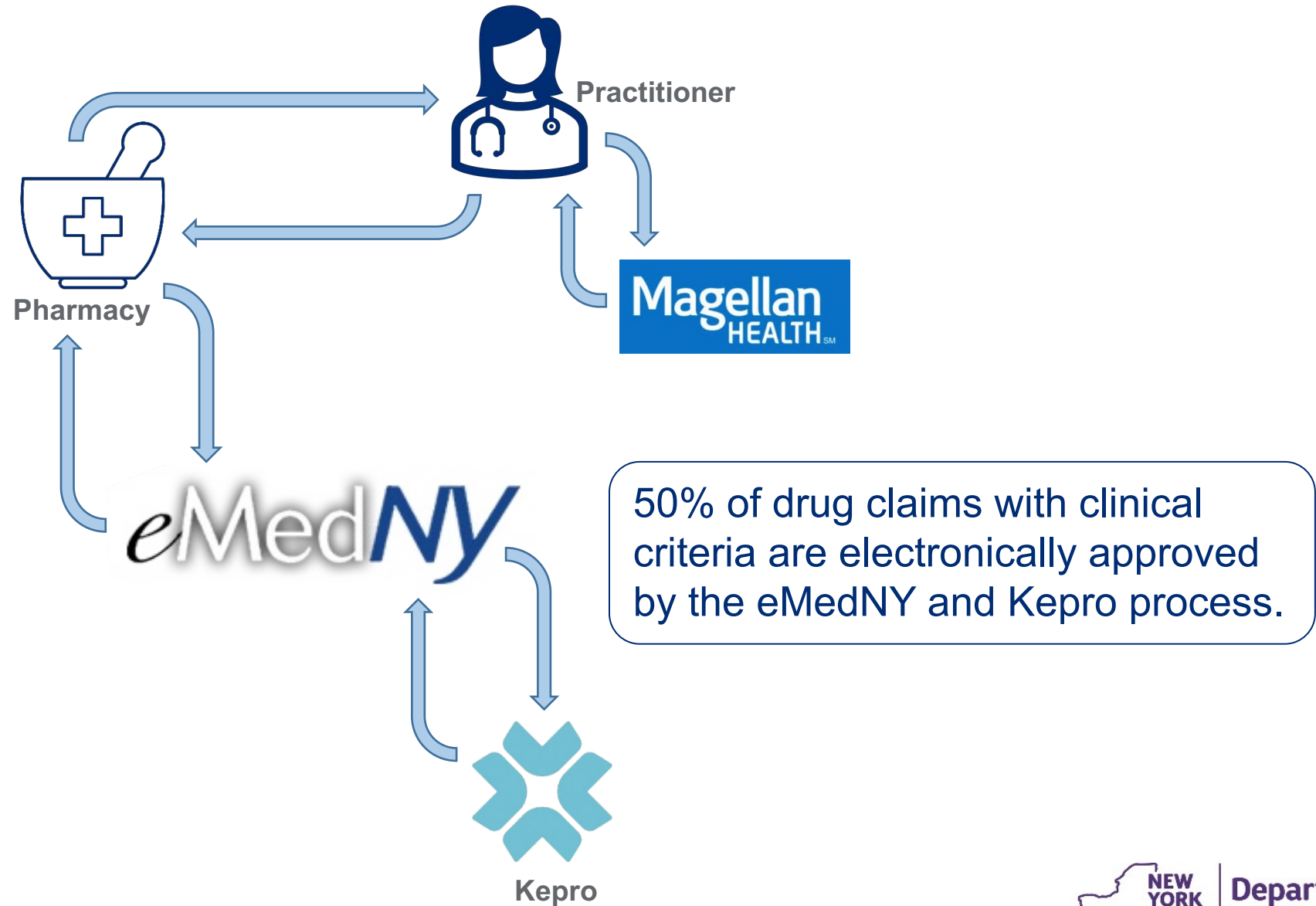


For over a decade, **Magellan** has operated a clinical call center that reviews prior authorization requests that fail the automated system.

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Resources and Updates

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Key Deliverables and Timeline Updates

Deliverable(s)	Target Date	
Complete Work Plan and Establish State Transition Team	June 2022	✓
Recurring Workgroup Calls with Health Plans about Transition begin	June 2022	✓
Finalize NYS DOH/Managed Care Plan Roles	June 2022	✓
Finalize NYS DOH/Managed Care Plan Scope of Benefits and Transition & Communications Timeline	July 2022	✓
NYS DOH Website Go-Live	July 2022	✓
Recurring All Stakeholders meetings begin	August 2022	✓
Transition Analysis Conducted (e.g., Formulary, DME, OTC Comparisons), Changes Made To Smooth Transition and Transition Strategy Finalized	August 2022	✓

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Key Deliverables and Timeline Updates

Deliverable(s)	Target Date
Initial Special Edition Medicaid Update Published	November 2022
Second Special Edition Medicaid Update Published	February 2023
Member Notice of Change and Non-Enrolled Provider Notifications Sent	February 2023
Make Required Changes to Common Benefit Identification Card (CBIC) Carrier or Notice	April 2023
Go Live	April 1, 2023

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Resources



Website: Information regarding the transition of the pharmacy benefit from Managed Care to FFS will be posted on the DOH website at https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_transition/



Email: NYRx@health.ny.gov – Please include **Pharmacy Benefit Transition** in the subject line.



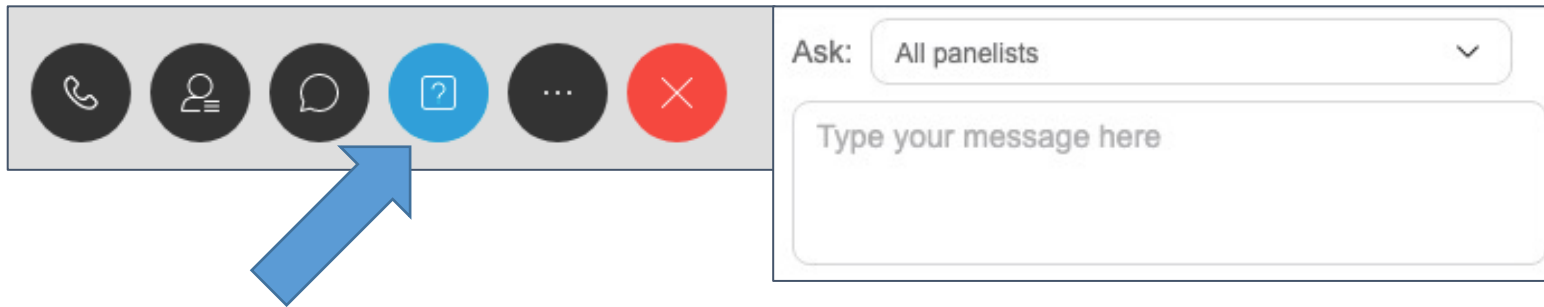
DOH Medicaid Update: https://www.health.ny.gov/health_care/medicaid/program/update/main.htm



MRT LISTSERV: https://health.ny.gov/health_care/medicaid/redesign/listserv.htm

Questions?

Please submit your questions to All Panelists using the Q&A panel of Webex.



Thank you for being patient while we review your questions.

Visit the transition website for [Frequently Asked Questions](#).