



**Department
of Health**

Medicaid NY_{Rx}

NYRx, the Medicaid Pharmacy Program

User Guide for Member Tools

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About This Guide

This guide provides information about how to use the search tools on member.emedny.org. You can use these tools to:

- Find pharmacies and medical equipment suppliers that are enrolled in New York Medicaid Fee-For-Service and take NYRx, the Medicaid Pharmacy Program.
- Check if an over the counter (OTC) or prescription drug is covered by NYRx.
- Check if an OTC or prescription drug may require prior approval (also known as prior authorization).

Search for a Pharmacy or Medical Equipment Supplier

Full link: <https://member.emedny.org/pharmacy/search-locations>

You can use this tool to find a pharmacy or medical equipment supplier that takes NYRx. The tool can search for locations within and outside of New York State (NYS).


Instructions for Search Fields

Name	Select Service... ▼	Select a County... ▼	Zip	Within... ▼
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1. **Name** (optional): If you want to search by a pharmacy or supplier's name, you must enter at least the first three letters of the company's name. You can also leave the name field blank, so the tool does a wider search.
2. **Select Service** (required): You must select a type of service:
 - a. All Pharmacy Providers
 - b. Community/Retail Pharmacy
 - c. Community/Retail and Pharmacy Durable Medical Equipment
 - d. All Durable Medical Equipment
 - e. Medical Equipment Supplier & Dealer
 - f. Hearing Aid Supplier
 - g. Oxygen-Related Equipment Supplier
 - h. All
3. **Select a County OR Zip Code and Within** (required): You must select a county from the list OR enter a zip code and select a distance range within miles. The tool will not allow you to select both a county and zip code.

Search Tips

If you're not sure what settings to use, check the **Search Tips** panel. It describes each service type and has other tips for doing a search.



Drugs and medical supplies may be available at a pharmacy. Additional supplies are available at a DME Supplier.

Use the search tool to locate a pharmacy or DME supplier near you that takes Medicaid Fee for Service:

- 1. Name (optional):** Provide at least the first three letters of the pharmacy or supplier's name. For example, enter "Wal" to search for pharmacies including Walgreens and Walmart
- 2. Select Service:** Select the type of service location
- 3. Select County OR Zip Code and Within:** Select either a county or enter a zip code and select a distance range within which will search based on the distance from the zip code.

You may need to use the +/- buttons to see all results on the map. If you do not find the name of your pharmacy or supplier in your search results, try a broader search by leaving the name field blank. If you are searching by zip code, you may need to adjust the distance range.

Please note the following:

- **Not all pharmacy names will be an exact match.** If the pharmacy name in the list does not match the pharmacy you are looking for.

Examples of pharmacy names that may appear differently in the tool:

Pharmacy Name	Displayed in the Search Tool as
Hannaford	Martin's Foods of South Burlington, L

SEARCH TIPS

2. Select the Appropriate Service Type:
Choose from the following options based on your needs:

- **COMMUNITY/RETAIL PHARMACY:** This is your local community pharmacy, where you get most of your medications. Community pharmacies commonly dispense antibiotics, select compounded medications and over-the-counter medications.
- **COMMUNITY/RETAIL & PHARMA DME: (Community/Retail and Pharmacy Durable Medical Equipment)** This type of pharmacy is a regular community pharmacy but also provides Durable Medical Equipment (DME), such as diabetic supplies.
- **ALL PHARMACY PROVIDERS:** To view all pharmacy options in your search results.
- **MED EQUIP SUPPL & DEALER: (Medical Equipment Supplier & Dealer)** A provider that dispenses medical and surgical supplies such as wheelchairs and hospital beds.
- **HEARING AID SUPPLIER:** A provider that dispenses hearing aids.
- **OXYGEN RELATED EQUIP SUPP: (Oxygen-Related Equipment Suppliers)** A provider that dispenses oxygen-related equipment supplies, such as oxygen tanks, masks, and machines.
- **ALL DURABLE MED EQUIPMENT: (All Durable Medical Equipment Suppliers)** To view all DME provider options in your search results.

Make sure to complete all the required fields before selecting the search button. If you do not complete them, you will receive an error message at the top right telling you what to fix. For example, if you do not select a service type, you will receive a message saying: "Please choose a service type."

Drugs and medical supplies may be available at a pharmacy. Additional supplies are available at a DME Supplier.

Use the search tool to locate a pharmacy or DME supplier near you that takes Medicaid Fee for Service:

- 1. Name (optional):** Provide at least the first three letters of the pharmacy or supplier's name. For example, enter "Wal" to search for pharmacies including Walgreens and Walmart
- 2. Select Service:** Select the type of service location
- 3. Select County OR Zip Code and Within:** Select either a county or enter a zip code and select a distance range within which will search based on the distance from the zip code.

You may need to use the +/- buttons to see all results on the map. If you do not find the name of your pharmacy or supplier in your search results, try a broader search by leaving the name field blank. If you are searching by zip code, you may need to adjust the distance range.

SEARCH TIPS

Please Choose a Service Type

Example: Search by Zip Code

In this example, a search is done with the name field blank. Only the service type (community/retail pharmacy), zip code (11207), and distance range (within 5 miles) are completed.

Based on this information, the tool looks for all community pharmacies within 5 miles of the zip code 11207 that take NYRx. The search results are shown on a map and in a list with the address and phone number for each location. If you select a pharmacy in the list, its location will be highlighted on the map.

Search for a Pharmacy or Medical Equipment Supplier

Find what you are looking for where you need it

ALICE RX CORP (4.08 mi)
(pharmacy freestanding)
231 S 3RD ST
BROOKLYN, NEW YORK
Phone: (718) 502-6969

CVS ALBANY LLC (3.13 mi)
(pharmacy freestanding)
1249 NOSTRAND AVE
BROOKLYN, NEW YORK
Phone: (718) 282-6614

DUANE READE #184 (3.63 mi)
(pharmacy freestanding)
724 FLATBUSH AVE
BROOKLYN, NEW YORK
Phone: (217) 709-2421

OMKARA HEALTH INC (3.25 mi)
(pharmacy freestanding)
72 MANHATTAN AVE
BROOKLYN, NEW YORK
Phone: (718) 388-8500

YK PHARMACY LLC (4.87 mi)
(pharmacy freestanding)
8306 BROADWAY
ELMHURST, NEW YORK
Phone: (718) 205-8828

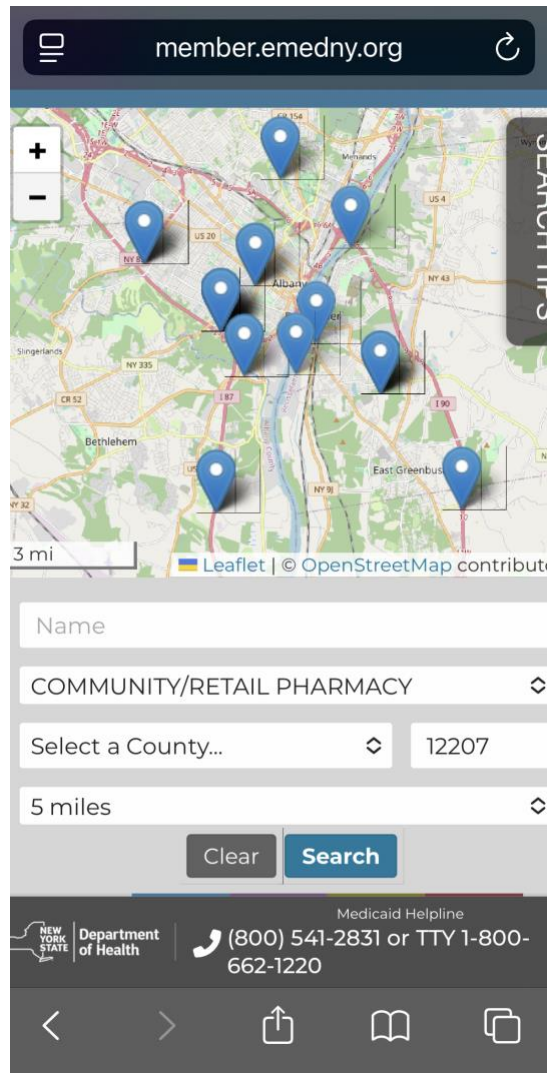
REGO SPECIALTY INC (4.30 mi)
(pharmacy freestanding)
9516 QUEENS BLVD

Name COMMUNITY/RETAIL PHARMACY 11207 5 miles

You can zoom in and out of the map's view by selecting the plus (+) and minus (-) buttons in the top left or scrolling the wheel of your mouse.

Mobile Device View

Please note when accessing the pharmacy/supplier tool on a mobile device (such as a smartphone or tablet), the results of your search will only appear on a map. There won't be a list on the right as shown when accessing the tool in full view on your computer.



Example: Search by Partial Name

In this example, a search is done for all durable medical equipment suppliers in Queens county that take NYRx. “Orth” is entered in the name field. Based on this information, the tool shows all suppliers in Queens county that take NYRx and have “orth” in their name.

Search for a Pharmacy or Medical Equipment Supplier
Find what you are looking for where you need it

JAG ORTHOTICS & PROSTHETICS INC
(dme supplier)
8408 37TH AVE #1
JACKSON HEIGHTS, NEW YORK
Phone: (718) 665-3706

NATL PROSTH ORTHOTIC ASSOC
(dme supplier)
21441 42ND AVE
BAYSIDE, NEW YORK
Phone: (718) 423-8700

KIMS ORTHOPEDIC SHOES
(dme supplier)
15603 NORTHERN BLVD
FLUSHING, NEW YORK
Phone: (718) 661-2001

E & G PROSTHETICS AND ORTHOTICS LLC
(dme supplier)
2305 ASTORIA BLVD
ASTORIA, NEW YORK
Phone: (917) 832-6454

ORTHO SHOES CORP
(dme supplier)
10032 QUEENS BLVD
FOREST HILLS, NEW YORK
Phone: (718) 275-0018

JR PROSTHETICS AND ORTHOTICS LLC

Search filters: ALL DURABLE MED EQUIPMENT QUEENS Zip Co Within... Clear Search

Pharmacy Names

Some pharmacy names in the search tool may be different from their storefront names. This may be due to how the pharmacy originally enrolled in NY Medicaid and/or changes to their ownership. Examples of pharmacy names that may appear differently in the tool include:

Pharmacy Name	Displayed in the Search Tool as
Hannaford	Martin's Foods of South Burlington, LLC
Kinney Drugs	KPH Healthcare Services, Inc.
Market 32 or Price Chopper	Golub Corporation
Rite Aid Pharmacy	Eckerd Corporation

If the pharmacy name in the tool is not an exact match, check if the address matches the pharmacy you are looking for.

Note: NY Medicaid and its contractors continue to update the search tool. In a future update, the tool will show pharmacies' storefront names.

Example: Search for Pharmacies and Suppliers Outside of New York

The tool includes all pharmacies and suppliers enrolled in NYRx, whether or not they are located in New York State. You can search for pharmacies and suppliers located outside of New York that take NYRx by entering a zip code and distance range. For example, if you select “All” for the service type, enter the zip code 07101 for Newark, New Jersey and select a distance of 5 miles, the tool shows all pharmacies and suppliers within 5 miles that take NYRx.

Search for a Pharmacy or Medical Equipment Supplier
Find what you are looking for where you need it

SHEEFA PHARMACY (2.28 mi)
(pharmacy freestanding)
405 CENTRAL AVE
EAST ORANGE, NEW JERSEY
Phone: (973) 673-6800

WALTER J LEWIT DRUG (2.01 mi)
(pharmacy freestanding)
178 LYONS AVE # 180
NEWARK, NEW JERSEY
Phone: (973) 926-9702

GATEWAY PHARMACY INC (0.70 mi)
(pharmacy freestanding)
1 GATEWAY CTR
NEWARK, NEW JERSEY
Phone: (973) 732-6900

BERGEN PHARMACY (0.52 mi)
(pharmacy freestanding)
90 BERGEN ST STE 1600
NEWARK, NEW JERSEY
Phone: (973) 972-1960

VAKRATUNDA INC (1.00 mi)
(pharmacy freestanding)
194 CLINTON AVE
NEWARK, NEW JERSEY
Phone: (973) 273-1100


CAMPUS PHARMACY (0.52 mi)
(pharmacy freestanding)
195 CENTRAL AVE

Name: ALL 07101 5 miles

Note: If the tool does not show an out of state pharmacy or supplier that you’re looking for, then you may need to contact them directly to check if they are enrolled in New York Medicaid and take NYRx.


Search for OTC and Prescription Drugs


Full link: <https://member.emedny.org/pharmacy/search-drugs>



Search for Prescription Drugs and OTC Products

Benefits and Information





Medicaid List of Covered Drugs and Over the Counter (OTC) Products

This page provides a search for drugs/OTCs covered by NYRx, the Medicaid Pharmacy Program. All drugs covered by NYRx can be found using this tool.

1. Enter the full name or partial name of the drug (at least 4 letters), and then click the "Search" button. If you search by partial name, the tool will look for all drugs containing those letters, not just those that begin with it. For example, entering "lip" will show Glipizide and Lipitor in the search results.
2. If your drug is found in the search results, then it is covered by Medicaid.
3. After you complete your search, if the Item Type indicates "Non Drug, Non Device" or "Over The Counter," this means the item is an over-the-counter drug or product.

You can use this tool to check if an over the counter (OTC) or prescription drug is covered by NYRx. The tool also shows if a drug may require prior authorization. **If the drug is found in the tool, that means it is covered by NYRx.**

Instructions: Enter the full name or partial name of the drug. You must enter at least 4 letters. As you type, the tool will look for drug names with those letters. For example, as you enter "albu" the tool shows matching products like albuked, alburx, and albutein. You can select a drug from the list of suggestions or select the search button to see all results.



Search for Prescription Drugs and OTC Products

Benefits and Information





Medicaid List of Covered Drugs and Over the Counter (OTC) Products

This page provides a search for drugs/OTCs covered by NYRx, the Medicaid Pharmacy Program. All drugs covered by NYRx can be found using this tool.

ALBUKED-25 VIAL

ALBUKED-5 VIAL

ALBURX (HUMAN) 25% VIAL

ALBURX (HUMAN) 5% VIAL

ALBUTEIN 25% VIAL

ALBUTEIN 5% IV SOLUTION

If you search by partial name, the tool will look for all drugs containing those letters, not just those that begin with it. For example, entering "lip" will show Glipizide and Lipitor in the search results.

If your drug is found in the search results, then it is covered by Medicaid.

After you complete your search, if the Item Type indicates "Non Drug, Non Device" or "Over The Counter," this means the item is an over-the-counter drug or product.

User Guide for Member Tools

The tool shows 5 drugs at a time, so make sure to use the arrow buttons in the top right to look at all the drugs found. **If the drug is found in the tool, that means it is covered by NYRx.**

albu

Clear

Search

1 - 5 of 44

Product Name	Generic Name	Item Type	Description	Prior Approval	Preferred Drug Code
ALBUKED-25 VIAL	ALBUMIN HUMAN	PRESCRIPTION REQUIRED	BRANDED DRUG GENERIC AVAILABLE	PA NOT REQUIRED	COVERED
ALBUKED-5 VIAL	ALBUMIN HUMAN	PRESCRIPTION REQUIRED	BRANDED DRUG GENERIC AVAILABLE	PA NOT REQUIRED	COVERED
ALBURX (HUMAN) 25% VIAL	ALBUMIN HUMAN	PRESCRIPTION REQUIRED	BRANDED DRUG GENERIC AVAILABLE	PA NOT REQUIRED	COVERED
ALBURX (HUMAN) 5% VIAL	ALBUMIN HUMAN	PRESCRIPTION REQUIRED	BRANDED DRUG GENERIC AVAILABLE	PA NOT REQUIRED	COVERED
ALBUTEIN 25% VIAL	ALBUMIN HUMAN	PRESCRIPTION REQUIRED	BRANDED DRUG GENERIC AVAILABLE	PA NOT REQUIRED	COVERED

Drug Information

The tool gives the following information about each drug:

Product Name	Generic Name	Item Type	Description	Prior Approval	Preferred Drug Code
Drug name and dose	Generic name of the drug	If the drug is OTC or requires a prescription	If the drug is available as generic or brand name	If prior approval (PA) for the drug may be required	If the drug is covered, preferred, or not preferred

Important: Some drugs ordered and given by your doctor (that is, physician administered drugs), might not show in the tool. This does not necessarily mean the drug is not covered by NYRx. **If you cannot find a drug in the tool or you are not sure if it is covered by NYRx, please ask your doctor or pharmacist for help.**

Prior Approval (PA)

If the tool says “PA required / may be required” for a medication, please contact your doctor or pharmacist. The medication may have requirements that your doctor needs to review before it can be authorized by NYRx. Depending on your medical history, they can help you get a PA for that medication or find another one on the [NYRx Preferred Drug List](#) that is right for you.

Questions?

Members

NYRx Medicaid Helpline

1-800-541-2831

1-800-662-1220 for teletype (TTY) users

Hours: Monday - Friday 8 AM – 8 PM. Saturday 9 AM – 1 PM

Members and their caretakers can contact the NYRx helpline if they have questions about their Medicaid pharmacy benefits. Language assistance is available.

Providers

eMedNY Call Center

1-800-343-9000

Hours: Monday - Friday 7 AM – 10 PM. Saturday - Sunday 8:30 AM - 5:30 PM

Website: emedny.org

Providers can contact eMedNY for assistance with Medicaid enrollment, billing, and ePACES.

Prime Therapeutics Clinical Call Center

1-877-309-9493

Hours: Daily, 24 hours

Website: newyork.fhsc.com

Providers can contact Prime Therapeutics for assistance with prior authorizations, clinical concerns, and NYRx programs, including the Preferred Drug and Preferred Diabetic Supply Programs. There are three ways for providers to request a prior authorization: use [CoverMyMeds](#), call Prime's clinical call center at 1-877-309-3493, or fax the [prior authorization form](#) to 1-800-268-2990.

NYRx, the Medicaid Pharmacy Program

Website: health.ny.gov/NYRx

Email: NYRx@health.ny.gov

Providers can contact NYRx if they have questions about Medicaid pharmacy policies.