

**[Plan to insert branding]**

**ATTENTION: RESTRICTED MEDICAID MANAGED CARE BENEFICIARIES**

You were recently sent a letter about the upcoming changes to your pharmacy benefit that will start on April 1, 2023. **Please be sure to read the letter carefully. A copy can be found online at the following address:**

[https://www.health.ny.gov/health\\_care/medicaid/redesign/mrt2/pharmacy\\_transition/index.htm](https://www.health.ny.gov/health_care/medicaid/redesign/mrt2/pharmacy_transition/index.htm)

**This notice contains information about your current  
MEDICAID RESTRICTION.**

**Please read this notice carefully and save it for future reference.**

**EFFECTIVE APRIL 1, 2023:**

- **Your prescriptions will NOT be covered by [Each Managed Care Plan will insert their Plan name].**
  - Your prescriptions will be covered by Medicaid NYRx.
- **Your restriction end/lift date will remain the same.**
- **Your assigned providers (doctor, clinic, pharmacy, and/or hospital) will remain the same.**
  - Your doctor or clinic will continue to be responsible for coordinating your care
  - Your pharmacy will continue to be responsible for filling your prescriptions
- **Your right to request changes to your assigned providers will remain the same.**

**REQUESTING PROVIDER CHANGES:**

- **Pharmacy provider changes**
  - **Upstate counties** – Requests must be made to your local district (see attached)
  - **New York City (NYC)** – Request must be made to the Human Resources Administration (HRA) by phone at: (212) 273-0062
- **Non-Pharmacy provider changes**
  - Requests must be made to **[Each Managed Care Plan will insert their Plan name]**

# Local Departments of Social Services

## **Albany County**

Albany County DSS, 162 Washington Avenue, Albany, New York 12210, (518) 447-7492

## **Allegany County**

Allegany County DSS, 7 Court St., Belmont, New York 14813-1077, (585) 268-9622

## **Broome County**

Broome County DSS, 36-42 Main Street, Binghamton, New York 13905-3199, (607) 778-8850

## **Cattaraugus County**

Cattaraugus County DSS, Cattaraugus County Building, 1701 Lincoln Ave. Suite 6010, Olean, New York 14760-1158, (716) 373-8065

## **Cayuga County**

Cayuga County DSS, County Office Building, 160 Genesee Street, Auburn, New York 13021-3433, (315) 253-1011

## **Chautauqua County**

Chautauqua County DSS, Hall R. Clothier Building, Mayville, New York 14757, (716) 753-4421

## **Chemung County**

Chemung County DSS, Human Resource Center, 425 Pennsylvania Ave PO Box 588, Elmira, New York 14902, (607) 737-5302

## **Chenango County**

Chenango County DSS, PO Box 590, Court Street, Norwich, New York 13815, (607) 337-1500

## **Clinton County**

Clinton County DSS, 13 Durkee Street, Plattsburgh, New York 12901-2911, (518) 565-3300

## **Columbia County**

Columbia County DSS, 25 Railroad Avenue, PO Box 458, Hudson, New York 12534, (518) 828-9411

## **Cortland County**

Cortland County DSS, 60 Central Avenue, Cortland, New York 13045-5590, (607) 753-5248

## **Delaware County**

Delaware County DSS, 111 Main Street, Delhi, New York 13753, (607) 832-5300

## **Dutchess County**

Dutchess County DSS, 60 Market Street, Poughkeepsie, New York 12601-3299, (845) 486-3000

## **Erie County**

Erie County DSS, 95 Franklin Street, Buffalo, New York 14202-3959, (716) 858-8000

## **Essex County**

Essex County DSS, 7551 Court Street, PO Box 217, Elizabethtown, New York 12932-0217, (518) 873-3450

## **Franklin County**

Franklin County DSS, 355 W. Main St., Malone, New York 12953, (518) 483-6770

## **Fulton County**

Fulton County DSS, 4 Daisy Lane, PO Box 549, Johnstown, New York 12095, (518) 736-5600

## **Genesee County**

Genesee County DSS, 5130 East Main Street, Suite #3, Batavia, New York 14020, (585) 344-2580

## **Greene County**

Greene County DSS, 411 Main Street, PO Box 528, Catskill, New York 12414-1716, (518) 943-3200

## **Hamilton County**

Hamilton County DSS, PO Box 725, White Birch Lane, Indian Lake, New York 12842-0725, (518) 648-6131

## **Herkimer County**

Herkimer County DSS, 301 North Washington Street, Suite 2110, Herkimer, New York 13350, (315) 867-1291

## **Jefferson County**

Jefferson County DSS, 250 Arsenal Street, Watertown, New York 13601, (315) 782-9030

## **Lewis County**

Lewis County DSS, PO Box 193, Lowville, New York 13367, (315) 376-5400

## **Livingston County**

Livingston County DSS, 1 Murray Hill Drive, Mt. Morris, New York 14510-1699, (585) 243-7300

## **Madison County**

Madison County DSS, PO Box 637, North Court Street, Wampsville, New York 13163, 315-366-2211

## **Monroe County**

Monroe County DSS, 111 Westfall Road, Rochester, New York 14620-4686, (585) 753-2750

## **Montgomery County**

Montgomery County DSS, County Office Building, PO Box 745, Fonda, New York 12068, (518) 853-4646

## **Nassau County**

Nassau County DSS, 60 Charles Lindbergh blvd., Uniondale, New York 11553-3656, (516) 227-7474

## **New York City**

Human Resources Administration (HRA), (718) 557-1399 (within the five boroughs of New York City)

## **Niagara County**

Niagara County DSS, 20 East Avenue, PO Box 506, Lockport, New York 14095-0506, (716) 439-7600

## **Oneida County**

Oneida County DSS, 800 Park Avenue, Utica, New York 13501-2981, (315) 798-5632

## **Onondaga County**

Onondaga County Civic Center, 421 Montgomery Street, Syracuse, New York 13202-2923, (315) 435-2928

## **Ontario County**

Ontario County DSS, 3010 County Complex Drive, Canandaigua, New York 14424-1296, 1(877) 814-6907 for outside the County area (585) 396-4060

## **Orange County**

Orange County DSS, Box Z, 11 Quarry Road, Goshen, New York 10924-0678, (845) 291-4000

## **Orleans County**

Orleans County DSS, 14016 Route 31 West, Albion, New York 14411-9365, (585) 589-7000

## **Oswego County**

Oswego County DSS, 100 Spring Street, PO Box 1320, Mexico, New York 13114, (315) 963-5000

## **Otsego County**

Otsego County DSS, County Office Building, 197 Main Street, Cooperstown, New York 13326-1196, (607) 547-1700

## **Putnam County**

Putnam County DSS, 110 Old Route Six Center, Carmel, New York 10512-2110, (845) 808-1500

## **Rensselaer County**

Rensselaer County DSS, 1801 6th Avenue, Troy, New York 12180, (518) 270-3928

## **Rockland County**

Rockland County DSS, Building L, Sanatorium Road, Pomona, New York 10970, (845) 364-3040

## **Saratoga County**

Saratoga County DSS, 152 West High Street, Ballston Spa, New York 12020, (518) 884-4148

## **Schenectady County**

Schenectady County DSS, 797 Broadway, Schenectady, New York 12305, (518) 388-4470

## **Schoharie County**

Schoharie County DSS, County Office Building, PO Box 687, Schoharie, New York 12157, (518) 295-8334

## **Schuyler County**

Schuyler County DSS, County Office Building, 323 Owego Street, Montour Falls, New York 14865, (607) 535-8303

## **Seneca County**

Seneca County DSS, 1 Di Pronio Drive, PO Box 690, Waterloo, New York 13165-0690, (315) 539-1800

## **St. Lawrence County**

St. Lawrence County DSS, Harold B. Smith County Office Bldg., 6 Judson Street, Canton, New York 13617-1197, (315) 379-2111

## **Steuben County**

Steuben County DSS, 3 East Pulteney Square, Bath, New York 14810, (607) 664-2000

## **Suffolk County**

Suffolk County DSS, 3085 Veterans Memorial Highway, Ronkonkoma, New York 11779-8900, (631) 854-9700

## **Sullivan County**

Sullivan County DSS, P.O. Box 231, 16 Community Lane, Liberty, New York 12754, (845) 292-0100

## **Tioga County**

Tioga County DSS, PO Box 240, Owego, New York 13827, (607) 687-8300

## **Tompkins County**

Tompkins County DSS, 320 West State Street, Ithaca, New York 14850, (607) 274-5359

## **Ulster County**

Ulster County DSS, 1061 Development Court, Kingston, New York 12401-1959, (845) 334-5000

## **Warren County**

Warren County DSS, Municipal Center Annex, 1340 State Route 9, Lake George, New York 12845-9803, (518) 761-6321

## **Washington County**

Washington County DSS, Municipal Building, 383 Broadway, Fort Edward, New York 12828, (518) 746-2300

## **Wayne County**

Wayne County DSS, 77 Water Street, PO Box 10, Lyons, New York 14489-0010, (315) 946-4881

## **Westchester County**

Westchester County DSS, White Plains District Office, 85 Court Street, White Plains, New York 10601-4201, (914) 995-3333

## **Wyoming County**

Wyoming County DSS, 466 North Main Street, Warsaw, New York 14569-1080, (585) 786-8900

# Yates County

Yates County DSS, County Office Building, 417 Liberty St. Suite 2122, Penn Yan, New York 14527-1118, (315) 536-5183