



# Changes to Your NYS Medicaid Pharmacy Benefits take effect April 1, 2023.

## Here is what you need to know:

- NYRx, the Medicaid pharmacy plan will begin covering your prescriptions on **April 1**.
- You will use your **Medicaid ID Card** or your **Health Plan Card** to fill your prescriptions starting **April 1**.
- Most pharmacies in New York take NYRx. Check [health.ny.gov/NYRx](https://health.ny.gov/NYRx) to see if your pharmacy does.
- Most drugs and supplies, including diabetic test strips, are covered by NYRx. Check [health.ny.gov/NYRx](https://health.ny.gov/NYRx) to see if your drugs and supplies are covered, or if they require approval from your doctor, before April 1.

This change is for those members enrolled in a Medicaid Managed Care Plan.

To find out if this change impacts you, check your mail for a letter from your health plan or call the **NYS Medicaid Helpline:**

**(855) 648-1909**  
**TTY 1-800-662-1220**

or view a copy of the letter at [health.ny.gov/NYRx](https://health.ny.gov/NYRx).

You can also scan the QR code below

## FAST FACTS

### What is NYRx?

Through NYRx, NYS Medicaid covers your drugs and supplies by reimbursing the pharmacy directly, rather than paying your health plan.

### Will I need a new health plan ID card?

No, you will not need a new ID card. The pharmacist can use your valid health plan or Medicaid ID card.

### What if my pharmacy does not take NYRx?

If your current pharmacy **does not** take NYRx, you may:

- Ask your pharmacist to transfer a refill to a participating pharmacy.
- Ask your doctor to send your prescriptions to a participating pharmacy.

### What if my drugs and/or supplies require approval from my doctor?

If your drugs and/or supplies require approval from your doctor, you should:

- Talk to your doctor about requesting approval; or
- Talk to your doctor or pharmacist about alternate drug and/or supplies that don't require approval.



Have questions or want to learn more?

Scan the QR code to the right.

Or contact the NYS Medicaid Helpline at: **(855) 648-1909**

Helpline Hours: **Mon-Fri 8AM - 8PM, Sat 9AM-1PM, TTY 1-800-662-1220**

