

Issued: November 8, 2012

Emergency Notice for WIC Participants Impacted by Hurricane Sandy

The NYS WIC Program has made temporary rule changes to help WIC participants in the New York City/Long Island area get the food they need. This applies to WIC participants who live in the boroughs/counties of Bronx, New York, Queens, Kings, Nassau, Suffolk and Richmond, including those who have had to move temporarily to other locations. Participants can contact their local agencies if they are experiencing any of the issues described below.

Lost/Destroyed Checks

WIC participants in the boroughs/counties listed above whose WIC checks have been destroyed or lost due to Hurricane Sandy may be able to receive replacement checks through November 25, 2012. WIC participants should [contact their local agencies](#) for more information.

Problems Getting to the WIC Local Agency

Storm damage and travel restrictions may prevent some participants (particularly children) from getting to their WIC local agencies. WIC participants in the boroughs/counties listed above who are experiencing these issues should [contact their local agencies](#) through November 25, 2012 for more information on alternative options.

Problems with Water or Power

WIC participants who are living in areas with unsanitary water or insufficient refrigeration should [contact their local agencies](#) for help in getting food to meet their needs.

Shopping Issues

WIC participants in the boroughs/counties listed above may find that items listed on their WIC checks are not available in their local grocery stores. Through November 25, 2012, stores in the boroughs/counties listed above will allow:

- Partial redemption of WIC checks when items listed on checks are not available.
- Substitutions of certain items if not available in the store
- Some WIC food purchases to exceed the “Not to Exceed” value of the WIC checks.

WIC participants should check with their stores for details. These modifications will allow WIC participants to get as much of their WIC food as possible during this emergency situation.

Refer to the Substitution Chart for substitution information.