HOME HEALTH AIDE TRAINING PROGRAM SURVEILLANCE CHECKLIST
June 2019

| Agency Name | __________________________________________________________________________________________ |
| Date of Survey | ___________________________ Approval Period: ________________________________________________ |
| Surveyor(s) | ______________________________________________________________________________________ |

### Pre-Survey Activities

- [ ] Contact Central Office for potential program issues via email: hhatp@health.ny.gov
- [ ] Review of Application/Re-approval information
- [ ] Agency file for correspondence/approved program changes/annual report
- [ ] List of approved Nurse Instructors
- [ ] Name of Coordinating Nurse instructor(s)
- [ ] Schedule of anticipated classes
- [ ] Name of submitted published textbook
- [ ] ACTS for recent complaints
- [ ] Results of last survey (Date: __________)

### Home Care Registry:

- [ ] Training Entity Profile Report
- [ ] Training Sites
- [ ] Classes conducted
- [ ] Rosters of CORE, Competency Eval, PCA Upgrade, CNA Transition
- [ ] List of Approved Nurse Instructors
- [ ] List of Coordinating/Supervising Nurses
## Onsite

**Entrance Conference (with administrator or responsible person):**

- Introduce surveyors(s)
- Provide “List of Required Documents”
- Verification of Pre-Survey information
- Published Textbook Used
- Number of Training Programs past 12 months
- Name of “Coordinating Nurse Instructor”
- Teaching Sites
- Supervised Practical Training Sites

- **Obtain information through interview:**
  - Training process
  - Student to faculty ratio
  - Admission & selection criteria
  - Attendance policies
  - Testing/Retesting (score ≥ 80, retesting with different test)
  - Remediation process
# HOME HEALTH AIDE TRAINING PROGRAM SURVEILLANCE CHECKLIST

**June 2019**

| Training fees & what do they cover?  (request to see invoice) |  |
| Policy and method for issuing certificates |  |

**Review of Program’s Quality Monitoring (QM):**

- Individual responsible for QM
- Policy and procedure that includes description of what will be monitored and how

**Evidence of monitoring of:**
- Effectiveness of instructors
- Lesson plans
- Teaching methods
- Supervised Practical Training
- Analysis and evaluation of testing results
- Admission standards and completion rates

- Quarterly Reports (for past 12 months)

Are Problems/Issues Identified?

- Are there evidence of Action Plan for identified problem areas?

- Is there evidence of Performance Improvement Activities?

- Annual Report/(s) since last submission to DOH

- Do annual reports reflect quarterly report findings?
| HOME HEALTH AIDE TRAINING PROGRAM SURVEILLANCE CHECKLIST  
June 2019 |
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>If findings indicate the program’s quality monitoring is inadequate/lacking, then EXPAND the survey as follows:</strong></td>
</tr>
<tr>
<td><strong>☐ Observe areas of Training Program:</strong></td>
</tr>
<tr>
<td>- Where is training held?</td>
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<tr>
<td>- Is equipment adequate for teaching required skills/curriculum?</td>
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<tr>
<td>- Is space adequate?</td>
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<tr>
<td>- Is security maintained of testing materials?</td>
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<tr>
<td><strong>☐ Observation of Lecture/Training:</strong></td>
</tr>
<tr>
<td>Date of Class: _____________</td>
</tr>
<tr>
<td># of Trainees who attended class: _______</td>
</tr>
<tr>
<td>- Who is conducting training? (document credentials)</td>
</tr>
<tr>
<td>- Observe attendance protocol in classroom/SPT lab</td>
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<tr>
<td>- Is curriculum content being followed?</td>
</tr>
<tr>
<td>- Is the correct amount of time allotted for lecture/training?</td>
</tr>
<tr>
<td><strong>☐ Review of Trainee/Student Records:</strong></td>
</tr>
<tr>
<td>Sample at least 2 records from each method of certification: 75-hour, Competency Evaluation Program, PCA Upgrade, CNA Transition</td>
</tr>
<tr>
<td>Refer to Page # 6-12</td>
</tr>
<tr>
<td><strong>☐ Interview of Student(s) –</strong> Interview sample students who have completed the HHATP by telephone or in person</td>
</tr>
<tr>
<td>Refer to Page # 12-13</td>
</tr>
</tbody>
</table>
### Exit Interview: *(Discuss survey findings with administrator/responsible person)*

#### Findings of Noncompliance:
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<table>
<thead>
<tr>
<th>Review of Trainee Records</th>
<th>Student #1</th>
<th>Student #2</th>
<th>Student #3</th>
<th>Student #4</th>
<th>Student #5</th>
<th>Student #6</th>
<th>Student #7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Type (CORE, PCA Upgrade, CNA Transition, Comp. Eval)</td>
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<tr>
<td>File maintained, and confidentiality maintained</td>
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<tr>
<td>Attendance verification of required hours of classroom and supervised practical training based on program type</td>
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<tr>
<td>Documentation of receipt of Trainee Rights</td>
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</tr>
<tr>
<td>Verification of test scores ≥ 80% and use of different test if retesting required</td>
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<tr>
<td>Documentation of completed Home Health Aide Trainee Evaluation Forms signed by RN</td>
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<tr>
<td>Copy of Trainee’s certificate of completion</td>
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<tr>
<td>Copy of Trainee’s Appendix 5</td>
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<tr>
<td>Copy of Trainee’s Appendix 5a</td>
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</tr>
</tbody>
</table>

**CORE:** Student must complete 75 hours minimum (59 hours classroom, 16 hours SPT)

**Competency Evaluation Program:** Program is derived from CORE training and the student must be evaluated after observation of performance of required tasks in lab or patient-care setting. The written procedure demonstration portions of the competency evaluation program must contain sufficient content to assure that the aide is competent in the information and required skills set forth in the HCC and HRTC curricula (Appendix 5 and 5A).

**Personal Care Aide Upgrade:** PCA must complete 35 hours of additional training (19 hours classroom, 8 hours classroom SPT, 8 hours SPT patient care). The HHC and HRTC (Appendix 5 and 5A) indicates the required performance standards, which must be successfully demonstrated to and assessed by an approved Nurse Instructor.
**Certified Nurse Aide Transitioning:** Training must augment CNA’s training with additional classroom and SPT for skills pertaining to home care. (such as assistance with medications, handling the patient’s money, maintaining a clean, safe home environment, safety, accident prevention and responses to emergencies in the home, taking of blood pressure and observing, recording, & reporting)

### Review of Training Records (entire class):

**Core: 75-hour training program:** Students must be tested on all Home Care Curriculum Modules I – XII, plus Health-Related Task Curriculum, Units A – H required procedures (A-1; B-1,2,8,9; D-1,2,3,4,5). Surveyor should attempt to review one record of a student who has filed a complaint against the HHATP.

<table>
<thead>
<tr>
<th>Student (# or initials)</th>
<th>Attendance Sign-in Sheet completed</th>
<th>Admission Screen completed</th>
<th>Modules I – XII tested on &amp; scores documented</th>
<th>Units A-H tested on &amp; scores documented</th>
<th>8 hours classroom SPT completed</th>
<th>8 hours SPT completed w/patients</th>
<th>Competency signed by RN &amp; License #</th>
<th>Copy of certificate in file</th>
</tr>
</thead>
</table>

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Review of Training Records:

Competency Evaluation Only: Program should be derived from written unit tests and skills demonstration checklists included in the HCC & HRTC curricula (Appendix 5 and 5A). The subject areas listed below must be evaluated after observation of the aide’s performance of task in lab or patient-care setting.

<table>
<thead>
<tr>
<th>Tasks:</th>
<th>Student #1</th>
<th>Student #2</th>
<th>Student #3</th>
<th>Student #4</th>
<th>Student #5</th>
</tr>
</thead>
</table>

**APPENDIX 5 (Home Care Core Curriculum (HCC))**:  
*Required Procedures*:
- Proper hand washing
- Bed bath
- Mouth hygiene and care
- Helping the client to walk
- Use of a bedpan
- Transfer to a wheelchair, chair or commode
- Checking the right person
- Checking the right medication
- Checking the right dose
- Checking the right time
- Checking the right route

**APPENDIX 5A (Health Related Tasks Curriculum (HRTC)) (18 Required Performance standards)**  
*Required Procedures*:
- Proper hand washing
- Cleaning a glass thermometer
- Measuring an oral temperature with a glass
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- Measuring the pulse and respirations
- Measuring blood pressure
- Transfer to a sitting position
- Helping a client to sit at the side of the bed
- Helping a client to stand
- Assisting with passive range of motion exercise
- Assisting with postural drainage
- Assisting with the use of the oxygen concentrator
- Assisting with the use of the oxygen tank and liquid oxygen reservoir
- Assisting with the use of the medication nebulizer and air compressor
- Positioning on the back
- Positioning on the side
- Assisting with changing a clean dressing
- Assisting with changing an ileotomy or colostomy pouch
- Assisting with routine tracheostomy care

Review of Training Records:

Personal Care Aide Upgrade: PCA must complete 35 hours of additional training as outlined in the Home Care Core Curriculum (HCC) (Appendix 5) and the Health-Related Tasks Curriculum (HRTC) (Appendix 5A) to include the required tasks listed below.

<table>
<thead>
<tr>
<th>Student #1</th>
<th>Student #2</th>
<th>Student #3</th>
<th>Student #4</th>
<th>Student #5</th>
</tr>
</thead>
<tbody>
<tr>
<td>19 hours classroom training completed:</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>8 hours classroom SPT completed:</td>
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</tbody>
</table>
8 hours SPT completed with patient(s):

**APPENDIX 5 (Home Care Core Curriculum (HCC)):**

*Required Procedures*:
- Proper hand washing
- Bed bath
- Mouth hygiene and care
- Helping the client to walk
- Use of a bedpan
- Transfer to a wheelchair, chair or commode
- Checking the right person
- Checking the right medication
- Checking the right dose
- Checking the right time
- Checking the right route

**APPENDIX 5A (Health Related Tasks Curriculum (HRTC)) (18 Required Performance standards)**

*Required Procedures*:
- Proper hand washing
- Cleaning a glass thermometer
- Measuring an oral temperature with a glass thermometer
- Measuring the pulse and respirations
- Measuring blood pressure
- Transfer to a sitting position
- Helping a client to sit at the side of the bed
- Helping a client to stand
- Assisting with passive range of motion exercise
- Assisting with postural drainage
- Assisting with the use of the oxygen concentrator
- Assisting with the use of the oxygen tank and
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- Assisting with the use of the medication nebulizer and air compressor
- Positioning on the back
- Positioning on the side
- Assisting with changing a clean dressing
- Assisting with changing an ileotomy or colostomy pouch
- Assisting with routine tracheostomy care

Review of Training Records:

Certified Nurse Aide Transitioning: HHATP should have the capability to augment a nurse aide’s training with classroom and supervised practical training in those skills not included in the Nurse Aide Training Program. The minimum requirement covers the following areas:

<table>
<thead>
<tr>
<th>Demonstrated Skills:</th>
<th>Student #1</th>
<th>Student #2</th>
<th>Student #3</th>
<th>Student #4</th>
<th>Student #5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assistance with medications</td>
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<tr>
<td>Handling the patient’s money</td>
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<tr>
<td>Maintaining a clean, safe home environment</td>
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<tr>
<td>Safety, accident prevention &amp; responses to emergencies in the home</td>
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<tr>
<td>Taking of blood pressure</td>
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</tbody>
</table>
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- Observing, recording, & reporting

Competency signed by R.N.
License #

Copy of documentation in file

<table>
<thead>
<tr>
<th>Interview of students</th>
<th>Student #1</th>
<th>Student #2</th>
<th>Student #3</th>
</tr>
</thead>
<tbody>
<tr>
<td>• What type of training did you attend?</td>
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<tr>
<td>• What was the number of hours and days you attended training?</td>
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<tr>
<td>• Did you pay for the training, if yes how much and what did you get to keep?</td>
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<tr>
<td>• What were the name(s) of the instructor(s) who taught you?</td>
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<tr>
<td>• Where was the supervised practical training conducted and were you observed during the SPT by an RN?</td>
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<tr>
<td>• Were you satisfied with the quality of</td>
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<tr>
<td>the training?</td>
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</table>

- Did you receive completed Home Health Aide Trainee Evaluation Forms signed by an RN?

<table>
<thead>
<tr>
<th>Did you receive a certificate of completion?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>