



Q. What Patients' Bill of Rights should a hospital's extension clinic post?

*A. If the extension clinics are operated by the hospital with the same operating certificate number, the **Patients' Bill of Rights for Hospitals** should be posted prominently on the extension clinic's walls and provided to their patients.*

Q. What Patient Bill of Rights do I post for a diagnostic and treatment center (D&TC Clinic)?

*A. Ambulatory Surgery Centers, Rural Health Centers, Federally Qualified Health Centers (FQHCs), dialysis centers (ESRDs) are all considered diagnostic and treatment centers (D&TCs) and are separately owned. The "Patients' Bill of Rights for **Clinics**" should be used to post and to provide for your patients.*

Q. Can I revise, add or redesign the Patient Bill of Rights for Hospitals or Clinics?

A. No. To prevent errors in translations, there should be no revisions to the posters. Please print the exact version from the Department's website for posting. Reproducing at a larger scale of the poster is acceptable.

Q. Can Hospitals supply "Your Rights as a Hospital Patient in New York State" booklet to patients in a digital format?

A. We would allow the digital version of the booklet as long as the facility documents evidence that the patient signed off on opting out of having the printed version instead.

Q. Do I need to hand the Patients' Bill of Rights directly to the patient?

A. Yes. All patients who visit the hospital or (D&TC) clinic should have a copy so they can review it thoroughly. We also recommend that all patients receive a copy of the booklet "Your Rights as a Hospital Patient in New York State". Hospitals are mandated to provide a copy of the booklet upon admission to a hospital. However, we advise that all patients receive a copy so that patients are advised prior to any hospital admission of their rights and can reference important information that is in the booklet.

Q. May I have someone from my hospital translate the Patients' Bill of Rights?

A. No. For the top (six) languages of the state, you must use the State's translated versions posted on the website. The state contracts out to specified, qualified contractors for a certain level of translation for the purposes of level of language accessibility.

Q. Where on the Department's website can I find the latest materials for Patient Rights for my hospital or clinic?

A. The following links below are material mandated for hospitals and D&TC clinics to offer your patients:

D&TCs (Clinics): <https://www.health.ny.gov/publications/1515/>

Hospitals:

https://www.health.ny.gov/professionals/patients/patient_rights/

https://www.health.ny.gov/professionals/patients/patient_rights/docs/nyspbr_addnl_info.pdf
<https://www.health.ny.gov/publications/1449/>
<https://www.health.ny.gov/publications/2028.pdf>

For additional questions, please email hospinfo@health.ny.gov