BDCC Program Accountant's User Manual

Web-Based Application to Electronically File the
Bad Debt and Charity Care Independent Accountant's Report on
Applying Agreed-Upon Procedures

Office of Health Insurance Programs
Division of Finance and Rate Setting
Bureau of Federal Relations and Provider Assessments
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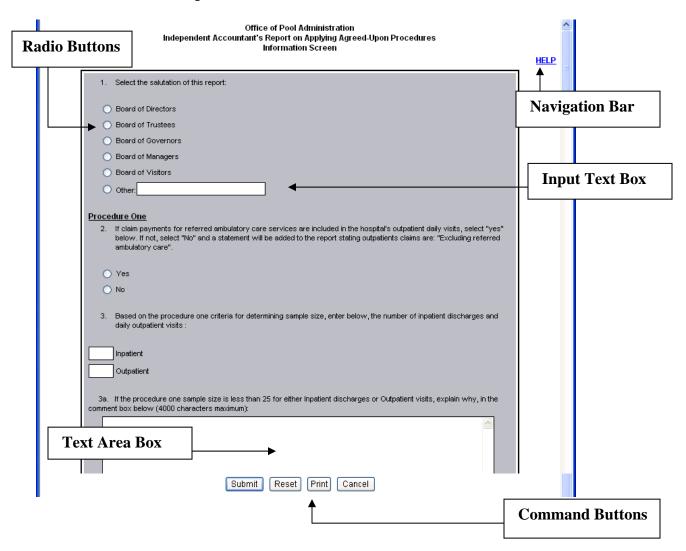
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1. Introduction

This manual was written as a resource for authorized e-filers of the Bad Debt and Charity Care Independent Accountant's Report on Applying Agreed-Upon Procedures (Report). It provides instructions for authorized users to electronically file the Accountant's Report for general hospitals licensed under Article 28 of the New York State Public Health Law.

2. Screen Component Definitions

Exhibit 1: Screen Component Definitions



Navigation Bar-This contains the Help screen messages. By clicking the Help link, a new pop-up window opens with additional instructions that pertain to that menu screen. To make the pop-up disappear, click the close (X) button in the upper right corner of the Help screen. Note if you minimize the Help screen and don't close it, additional Help screens will not open. It is recommended that you close the Help screen prior to proceeding. This also applies to the View link on the Information Screen.

Radio Buttons-Place the cursor over the relevant radio button and click.

<u>Input Text Boxes and/or Text Area Boxes</u>-These are text box areas on the menu screens where data may be typed in. Just place the cursor in the text box and click to begin typing. No more than 4000 characters can be entered in a text area box.

<u>Drop Down List</u>-Click on the down arrow to display the list and double click your selection. The selected data should then appear in the field.

<u>Command Buttons</u>-These buttons are at the bottom of the menu screens. Click them to accomplish the command selected.

- Clicking the "Submit" button automatically saves the data entered.
- Clicking the "Reset" button will clear the data from all the text area and input text boxes.
- Clicking the "Cancel" button will automatically take you to the exit menu and all data entry after your last save will be lost.

3. Registration Requirements

- You must have a valid User ID and Password to access the system.
- To obtain a confidential User ID and Password, you must complete a DOH-5048 and/or DOH-5050 (optional).
- All fields on the DOH-5048 and DOH-5050 (optional) must be completed, signed, notarized and mailed to the address indicated on the form. To obtain a copy of the forms go to the following website:

http://www.nyhealth.gov/regulations/bdcc

and click on the link for the BDCC Independent Accountant's Report. The forms can also be accessed via a link to the Department from the OPA's website:

http://www.hcrapools.org

• A confidential User ID and Password will be sent to you via two separate emails. User IDs and Passwords have annual life spans. They must be renewed each year.

- Compromised User IDs and Passwords must be reported immediately to the Office of Pool Administration at 315-671-3800.
- Note: Passwords are case sensitive with a mix of upper and lower case letters, digits and special characters. It must be entered exactly as issued in order for you to gain access to the application.
- Do not share your User ID or Password with anyone.

Login

To Log In to the application, go to www.hcrapools.org and click on the Bad Debt and Charity Care reporting menu then click on the BDCC Independent Accountants Electronic Report menu.

After you log in, a new window will automatically pop-up that will allow you to file electronically. If you do not see the new window, you probably have a pop-up blocker on your computer that returns you to OPA's homepage. You will need to temporarily disable the pop-up blocker feature in order to file electronically.

Log Out

After a Report has been entered and saved in a pending area, a pop-up menu will ask the Responsible Person, "Do you wish to enter or certify another Accountants' Report?" If you select the "No" button, the application will save your Report and log you out.

If you have an extended period of system inactivity (causing your session to time out), all data entered after your last save will be lost. You will have to log back in and start over.

Clicking the Cancel button will log you out and all data entered after your last save will be lost.

4. Operating Instructions

Exhibit 2: User Login Screen

Welcome to the Office of Pool Administration's website where you can electronically file the Independent Accountant's Report on Applying Agreed-Upon Procedures for general hospitals licensed under Article 28 of the New York State Public Health Law.	ELP
To create or access your draft Accountant's Report, enter your User ID and Password below. User ID: Password: Login Cancel	
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Below are the field descriptions and explanations.

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Field	Explanation	
User ID	Enter the User ID that was issued by the	
	Office of Pool Administration after	
	completing the DOH-5048 or DOH-5050.	
	(Case sensitive)	
Password	Enter the Password that was issued by	
	the Office of Pool Administration after	
	completing the DOH-5048 or DOH-5050.	
	(Case sensitive)	

Server one of the folio wing comments servers		
Command Button	Explanation	
Login	Click to gain access to the application.	
	Note, after three unsuccessful login	
	attempts, you will be temporarily locked	
	out.	
Cancel	Click to terminate this session.	

Exhibit 3: Hospital Operating Certificate Number Screen



Below are the field descriptions and explanations.

below are the neid descriptions and explanations.		
Field	Explanation	
Opcert	Enter the hospital's operating certificate number for which you are filing. Note you must include either the letter "H" or "C" after the number.	
Report Period Ending	Click the down arrows to select the month, day and year for the hospital's reporting year-end.	

Select one of the following communa battons.		
Command Button	Explanation	
Submit	Click if you wish to continue. Note, after	
	clicking the submit button all data	
	entered will be saved. A pop-up menu	
	will then appear asking for confirmation	
	that the correct hospital and reporting	
	end has been entered.	
Print	Click if you wish to print a copy of the	
	current menu screen.	
Cancel	Click if you wish to exit the application.	

Exhibit 4: Information Screen

	Office of Pool Administration Independent Accountant's Report on Applying Agreed-Upon Procedures Information Screen	HELP
	Select the salutation of this report:	
	Board of Directors	
	Board of Trustees	
	O Board of Governors	
	O Board of Managers	
	O Board of Visitors	
	Other	
	Procedure One 2. If claim payments for referred ambulatory care services are included in the hospital's outpatient daily visits, select "yes" below. If not, select "No" and a statement will be added to the report stating outpatients claims are: "Excluding referred ambulatory care".	
	O Yes	
	○ No	
	Based on the procedure one criteria for determining sample size, enter below, the number of inpatient discharges and daily outpatient visits:	
	Inpatient	
	Outpatient	
	3a. If the procedure one sample size is less than 25 for either inpatient discharges or outpatient visits, explain why, in the comment box below (4000 characters maximum):	≣
	Based on the procedure one criteria for determining sample size, enter below, the number of days selected for outpatient visits:	
	In reference to your examination of documentation for inpatient and outpatient accounts which have been determined to be bad debts, (either write-off or reserve) during the previous two years ended or the prior year ended, in order to determine whether the Hospital was consistent and followed common business practices in the circumstances concerning the time period that elapses between initial billing and the determination that an unpaid bill was a bad debt, enter below the number of inpatient and outpatient accounts examined: Procedure Three	
	Inpatient	
	Outpatient	
	5a. If the procedure three sample size is less than the required twenty-five inpatient and outpatient accounts, explain why, in the comment box below (4000 characters maximum):	13
	 Did you prepare the prior year's Independent Accountant's Report on Applying Agreed-Upon Procedures, for the current hospital, in which you are now filing? 	
	○ Yes	
1	○ No	

	Legal Entity Name (100 characters maximum)
8.	Enter fiscal year end date (format MM DD YYYY): XX 🔻 XX 🗸
Proce	dure Five
	Provide the name and title of the person at the Hospital who is responsible for financial and accounting matters.
Name	
Title	
	Please provide a statement from the Hospital's responsible party describing the Hospital's policy regarding the
C	write-off of NYHCRA surcharges. The Hospital's policy is to charge the NYHCRA surcharge amounts on accounts written-off to the surcharge liability account rather than to bad debt expense.
O	The Hospital's policy is to charge the NYHCRA surcharge amounts on accounts written-off to bad debt expense.
C	If either of the two options above do not <u>fully</u> describe the hospital's policy, please select this button and enter yo hospital's policy below:
	^
	▼
Eveen	Ainna.
10.	if there are no exceptions to report on the agreed-upon procedures engagement of the hospital, select the "No exceptions" radio button below. If you have an exception(s), to any of the following four procedures, select the appropriate "Exception to procedure" box(es) below.
C	No exceptions
•	Yes, indicate which procedure below
	Exception to procedure 1 <u>View</u>
	Exception to procedure 2 <u>View</u>
L	
	Exception to procedure 3 <u>View</u>
	Exception to procedure 3 View Exception to procedure 4 View

Below are the field descriptions and explanations.

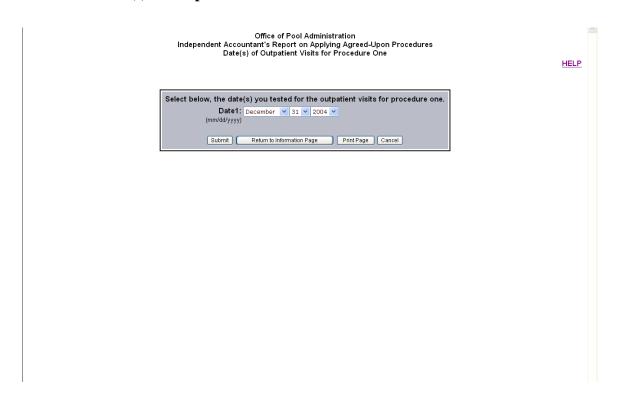
below are the neid descriptions and explanations.		
Field	Explanation	
1. Select the salutation of this report	Click the relevant radio button or click	
	on "Other" and data enter the salutation	
	of the Report.	
2. Procedure One phrase "Excluding	Click the relevant radio button. Select	
Referred Ambulatory Care"	"Yes" if claim payments for referred	
	ambulatory care services are included in	
	the hospitals outpatient daily visits. If	
	not, select "No" and the phrase	
	"Excluding Referred Ambulatory Care"	
	will be added to the Report.	

3	Number of inpatient discharges and	Click in the input text box for inpatient
J.	daily outpatient visits	and enter the number of the sample size
	war-j companyan ranam	tested for procedure one. Repeat for the
		outpatient text box.
3a.	Procedure One sample size is outside	Click in the text area box and explain
	of the criteria range	why the sample size for procedure one is
	S .	outside the criteria range of 25 to 100. If
		the sample is within the range, skip 3a.
4.	Procedure One, number of days	Click in the input text box to enter the
	selected for outpatient visits	number of outpatient visit days used in
		the auditor's sample size for procedure
		one.
5.	Procedure Three, the number of	Click in the input text box for inpatient
	inpatient and outpatient accounts	and enter the number of accounts
	examined.	examined for procedure three. Repeat
_		for outpatient accounts.
5a.	Procedure Three sample size is	Click in the text area box and explain
	outside of the criteria range	why the sample size for procedure three
		is outside the criteria range of twenty-
		five inpatient and twenty-five outpatient
		accounts. If the sample is within the
6	Duion vionn's Domont	range, skip 5a. Click "Yes" if your firm filed the
0.	Prior year's Report	previous year's Report for the current
		hospital. Note by selecting "Yes" and if
		exceptions to Procedure three were
		reported in the prior year, they will
		print on the report. Click "No" if your
		firm did not file the previous year's
		report.
7.	Procedure Four. Legal entity name.	Insert the legal entity name for which
	Ç •	audited financial statements are
		prepared for which this facility is
L		included.
8.	Fiscal year end date	Click the down arrows to select the
		month, day and year for the hospital's
		fiscal year end date.
9.	Procedure Five. Identification of	Insert the Name and Title of the person
	Responsible Financial Person at the	at the hospital who is the responsible
	Hospital and Description of	party for financial and accounting
	Hospital's policy for the write-off of	matters.
	the HCRA surcharges.	Click the radio button that describes the
		Hospital's policy for the write-off of the
		HCRA surcharges. If neither of the first
		two options fully describes the Hospital's
		policy, select the third radio button and
		enter a full description of the hospital's
		policy in the text area box provided.

10. Selection of Exceptions to Procedures	Click all the relevant radio button(s). If
1 through 4	you do have exceptions to any one or all
	four of the remaining procedures, you
	must select "Yes" and the box for each
	procedure (1 through 4) where you
	identified exceptions. You will be
	required to explain the exceptions on
	additional menu screens that follow
	(after the "Submit" button is clicked).
	This information will then print on the
	Report. Otherwise, select "No" and a
	"No Findings" statement will print for
	each finding. Note you can click the
	hyperlink entitled "View" to read each
	procedure prior to selection. It is
	recommended that you close the "View"
	instead of minimizing it.
11. Report Date	Click the down arrows to select the
-	month, day and year for the report date.

Select one of the following command buttons.		
Command Button	Explanation	
Submit	Click if you wish to continue. Note, after	
	clicking the submit button all data	
	entered will be saved.	
Reset	Click if you want to clear all data	
	entered on the current screen and begin	
	again on the screen.	
Print	Click if you wish to print a copy of the	
	current menu screen.	
Cancel	Click if you wish to exit the application.	
	Note all data entered after your last save	
	will be lost.	

Exhibit 5: Date(s) of Outpatient Visits for Procedure One Screen

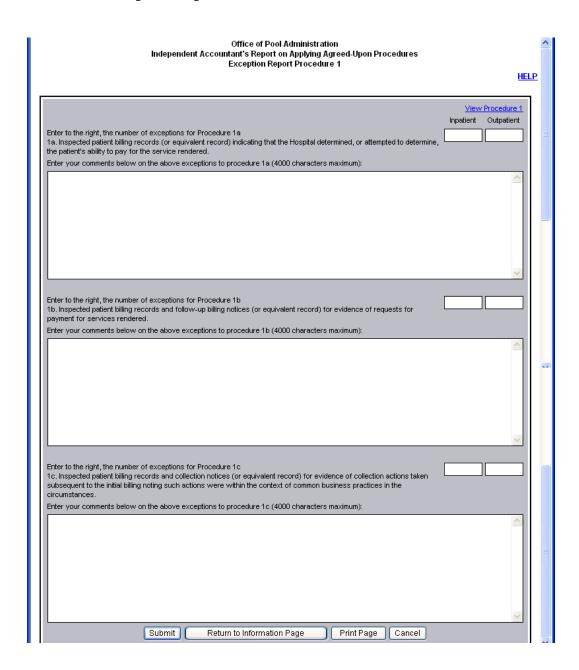


Below is the field description and explanation.

Field	Explanation
Date	Click the drop down arrows to select the
	appropriate month, day and year for
	outpatient visits for Procedure One.
	You are required to enter the same
	number of date(s) that was entered on
	question four of the previous
	Information Screen menu.

Select one of the following command buttons.	
Command Button	Explanation
Submit	Click if you wish to continue. Note, after
	clicking the submit button all data
	entered will be saved.
Return to Information Page	Click to go back to the Information
	Screen.
Print Page	Click if you wish to print a copy of the
	current menu screen.
Cancel	Click if you wish to exit the application.
	Note all data entered after your last save
	will be lost.

Exhibit 6: Exception Report Procedure 1 Screen



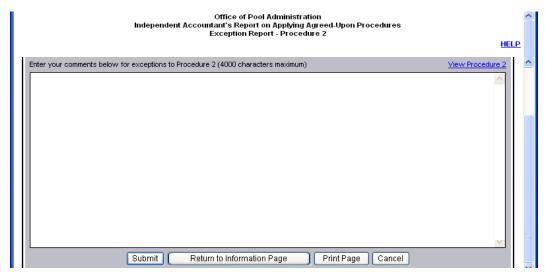
To view a sample of the procedure, click on "<u>View Procedure 1</u>" in the top right corner of the exception page.

Below are the descriptions and explanations.

below are the descriptions and explanations.		
Field	Explanation	
Inpatient	Click in the relevant input text box to	
	the right of the question and enter the	
	number of inpatient exceptions for	
	Procedures 1a, 1b or 1c. If you have no	
	exceptions leave the input text box	
	blank. By entering a number in the	
	input text box, you are required to	
	explain the exception in the text area box	
	below the question. This information	
	will then print on the Report.	
Outpatient	Click in the relevant input text box to	
	the right of the question and enter the	
	number of outpatient exceptions for	
	Procedures 1a, 1b or 1c. If you have no	
	exceptions leave the input text box	
	blank. By entering a number in the	
	input text box, you are required to	
	explain the exception in the text area box	
	below the question. This information	
	will then print on the Report.	

Select one of the following command buttons.	
Command Button	Explanation
Submit	Click if you wish to continue. Note, after
	clicking the submit button all data
	entered will be saved.
Return to Information Page	Click if you are mistakenly taken to an
	exception screen where there are no
	findings to report. On the Information
	Screen, double click the relevant text box
	for question seven to remove the
	automatic routing to this particular
	exception screen.
Print Page	Click if you wish to print a copy of the
	current menu screen.
Cancel	Click if you wish to exit the application.
	Note all data entered after your last save
	will be lost.

Exhibit 7: Exception Report-Procedure 2 Screen



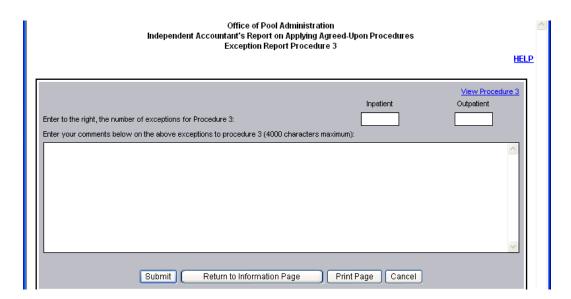
To view a sample of the procedure, click on "<u>View Procedure 2</u>" in the top right corner of the exception page.

Below is the description and explanation.

Field	Explanation
Text Area Box	Click in the text area box below the
	heading and enter a findings statement
	for Procedure two. If you clicked the
	radio button for Exception to Procedure
	2 from the Information Screen, you are
	required to enter a comment. This
	information will then print on the
	Report.

Command Button	Explanation
Submit	Click if you wish to continue. Note, after clicking the submit button all data entry will be saved.
Return to Information Page	Click if you are mistakenly taken to an exception screen where there are no findings to report. On the Information Screen, double click the text box for question seven to remove the automatic routing to this particular exception screen.
Print Page	Click if you wish to print a copy of the current menu screen.
Cancel	Click if you wish to exit the application. Note all data entered after your last save will be lost.

Exhibit 8: Exception Report-Procedure 3 Screen



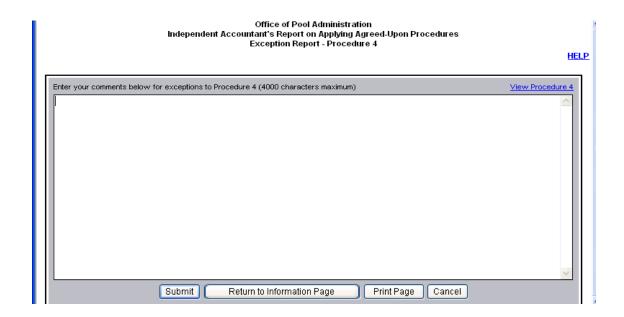
To view a sample of the procedure, click on "<u>View Procedure 3</u>" in the top right corner of the exception page.

Below are the descriptions and explanations.

Field	Explanation
Inpatient	Click in the relevant input text box to
	the right of the question and enter the
	number of inpatient exceptions for
	Procedures 3. If you have no exceptions
	leave the input text box blank. By
	entering a number in the input text box,
	you are required to explain the exception
	in the text area box below the question.
Outpatient	Click in the relevant input text box to
	the right of the question and enter the
	number of outpatient exceptions for
	Procedure 3. If you have no exceptions
	leave the input text box blank. By
	entering a number in the input text box,
	you are required to explain the exception
	in the text area box below the question.
Text Area Box	Click in the text area box below the
	heading and enter a findings statement
	for Procedure three. If you clicked the
	radio button for Exception to Procedure
	3 from the previous Information Screen,
	you are required to enter a comment.
	This information will then print on the
	Report.

Select one of the following command	u buttons.
Command Button	Explanation
Submit	Click if you wish to continue. Note, after
	clicking the submit button all data entry
	will be saved.
Return to Information Page	Click if you are mistakenly taken to an
_	exception screen where there are no
	findings to report. On the Information
	Screen, double click the text box for
	question seven to remove the automatic
	routing to this particular exception
	screen.
Print Page	Click if you wish to print a copy of the
	current menu screen.
Cancel	Click if you wish to exit the application.
	Note all data entered after your last save
	will be lost.

Exhibit 9: Exception Report-Procedure 4 Screen



To view a sample of the procedure, click on "<u>View Procedure 4</u>" in the top right corner of the exception page.

Below is the description and explanation.

Field	Explanation
Text Area Box	Click in the text area box below the
	heading and enter a findings statement
	for Procedure four. If you clicked the
	radio button for Exception to Procedure
	four on the Information Screen, you are
	required to enter a comment. This
	information will then print on the
	Report.

Select one of the following command buttons.	
Command Button	Explanation
Submit	Click if you wish to continue. Note, after
	clicking the submit button all data
	entered will be saved.
Return to Information Page	Click if you are mistakenly taken to an
	exception screen where there are no
	findings to report. On the Information
	Screen, double click the text box for
	question seven to remove the automatic
	routing to this particular exception
	screen.

Print Page	Click if you wish to print a copy of the
	current menu screen.
Cancel	Click if you wish to exit the application.
	Note all data entered after your last save
	will be lost.

Exhibit 10: Partial Sample Of The Independent Accountant's Report On Applying Agreed-Upon Procedures Screen

Confirmation Number:	
Hospital Name:	
•	
Name of Organization:	
Address Line 1:	
Address Line 2:	 Pre-populates with dat
City, State, Zip	
Transmission Date:	
Time of Submission:	
Registrant's Name:	

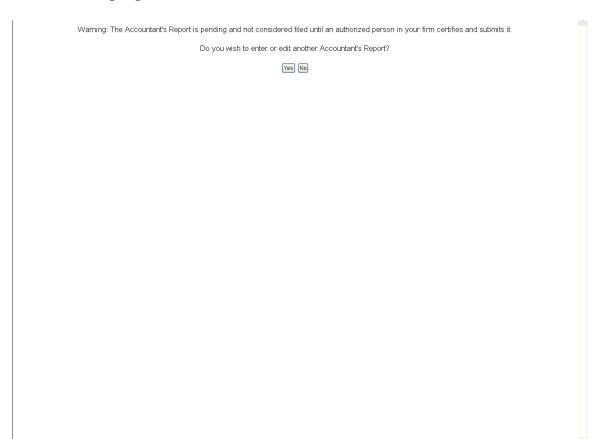
Command Button	Explanation
Print Report	Click if you wish to print a copy of the
_	pending report.
Save Report	Click if you wish to save the current
	draft of the report and place it in a
	pending area. Note, you can go back
	and edit the report at a later date.
	Depending on Password privileges, you
	will either be asked to enter another
	report or certify and submit the current
	pending report.
Edit Report	Click if you wish to make further
	changes to the report. This will take you
	back to the Information Screen.
Cancel	Click if you wish to exit the application.
	Note all data entered after your last save
	will be lost.

Exhibit 11: Pending Report Menu Screen

Office of Pool Administration Independent Accountant's Report on Applying Agreed-Upon Procedures Pending Report Menu <u>HELP</u>	^
The Independent Accountant's Report on Applying Agreed-Upon Procedures for	
View Report Edit Report Print Cancel	

Command Button	Explanation
View Report	Click if you wish to view the pending
1	Report.
Edit Report	Click if you wish to access your draft copy of the pending Report. This will take you to the Information Screen where you can make changes that will affect the Report.
Print	Click if you wish to print a copy of the current menu screen.
Cancel	Click if you wish to Log out.

Exhibit 12: Pop-Up Menu Screen



Command Button	Explanation
Yes	Click on Yes to continue.
No	Click on No to exit the application.

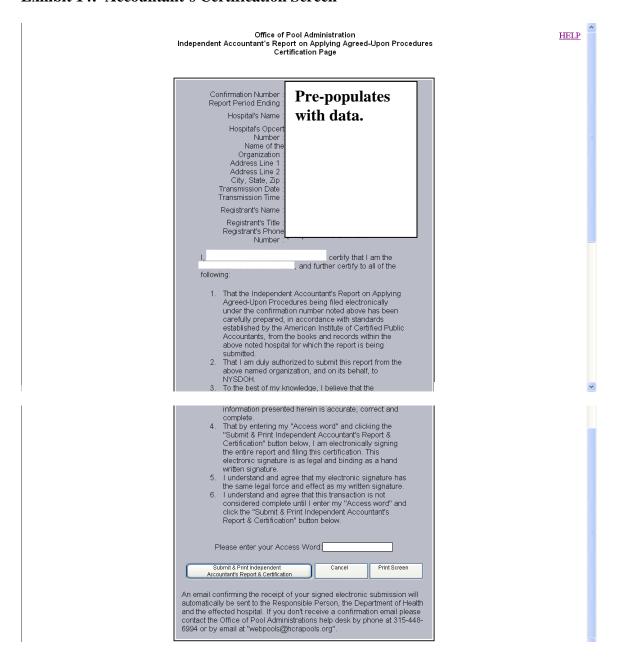
Exhibit 13: Pop-Up Menu Screen

Only a Responsible Person (duly authorized individual) will have access to the following screens.

Warning: The Accountant's Report is pending and not considered filed until an authorized person in your firm certifies and submits it.	^
I have completed my final review of the Account's report and I'm ready to certify and submit the report.	
Yes No	

Command Button	Explanation
Yes	Click on Yes to continue.
No	Click on No to return to the Report.

Exhibit 14: Accountant's Certification Screen



Below is the description and explanation.

Field	Explanation
Access Word	This is the same Access Word you
	indicated on the DOH-5048.

Select one of the following command buttons.

Command Button	Explanation
Submit & Print Independent	Click after entry of your Access Word.
Accountant's Report & Certification	Both a hard copy of the Accountant's
_	Certification and the Report will print.
	A follow-up confirmation with a soft
	copy of the Report will be sent to the
	Responsible Person, DOH and the
	affected hospital.
Print Screen	Click if you wish to print a copy of the
	current screen.
Cancel	Click if you wish to exit the application.
	Note all data entered after your last save
	will be lost.

Exhibit 15: Exit Menu Screen

Office of Pool Administration Independent Accountant's Report on Applying Agreed-Upon Procedures Exit Menu	^
You are now logged out of the application for filing the Independent Accountant's Report on Applying Agreed-Upon Procedures.	
Thank you.	