



Speaker Biographies

Introductory Remarks

Howard Alan Zucker, MD, JD

New York State Department of Health

Office of the Commissioner

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Dr. Howard Zucker is the Commissioner of Health for the State of New York. He is a physician and attorney who is board certified in six specialties/subspecialties. Dr. Zucker has worked in public policy in Washington as Deputy Assistant Secretary of Health at Health and Human Services, as a White House Fellow, as well as Assistant Director-General at the World Health Organization.

Since becoming Commissioner, he has led the team on Ebola, Legionella, Zika, fracking, environmental health, system redesign, and issues on healthcare transformation.

Anne Schettine

New York State Department of Health

Office of Quality and Patient Safety

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Anne Schettine is the Acting Director of the Office of Quality and Patient Safety (OQPS), New York State Department of Health. Ms. Schettine has twenty-five years of experience in quality measurement and improvement in both private and public positions. She has experience applying quality management principles in acute care, health care provider systems and health insurance programs. Her responsibilities include providing actionable information to programs to improve the quality of care, health outcomes and patient safety for all New Yorkers; helping the New York State Department of Health to achieve the triple aim of high quality, cost-effective care that improves the health of the population.

OQPS is responsible for quality measurement programs across the Department such as health plans, hospitals, nursing homes and provider systems. OQPS is also responsible for health information programs including the State Health Information Network of New York (SHIN-NY) and the All Payer Database (APD) which provides fundamental information for quality measurement necessary in value-based care.



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Introductions

NYS APD Update

Mary Beth Conroy, MPH

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics*

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Mary Beth Conroy has over 29 years of experience at the NYS DOH and currently serves as the Director of the Division of Information and Statistics. The Division has a strategic goal of achieving quality and safety objectives through a targeted focus on data promotion, management, research and publications. As director, she leads the development and operations of information technology systems and advanced analytics that serve internal and external stakeholders. These data systems include the NYS All Payer Database, the NYS hospital discharge data system (SPARCS), Vital Statistics, a Medicaid data mart, NYS Health Profiles and the governor's open data portal-Health Data NY.

Ms. Conroy holds a Master of Public Health degree with a concentration in Health Policy and Management.

Demonstration of APD Public Website

Natalie Helbig, Ph.D.

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics*

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Natalie Helbig is Deputy Director of the Division of Information and Statistics and is serving as an interim director for the All Payer Database Bureau in the Division of Information and Statistics. Prior to working at the Department of Health, Dr. Helbig was Assistant Research Director at the Center for Technology in Government, SUNY Albany.

Dr. Helbig was also an affiliate faculty member in the College of Computing and Information's Department of Informatics and an Adjunct Professor at the Nelson A. Rockefeller College of Public Affairs and Policy's Department of Public Administration. Her research examined how public agencies design, manage, and



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use their data and information resources to improve performance and expand transparency and accountability.

Dr. Helbig earned her doctorate and Master's degrees in public administration and policy at the University at Albany's Rockefeller College of Public Affairs and Policy.

Panel Presentation – Discussion of Dashboards

Garra Lloyd-Lester

Suicide Prevention Center of New York State

Suicide Prevention Community Initiatives

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Garra is the Director, NYS Suicide Prevention Community Initiatives for the Suicide Prevention Center of New York State (SPCNY). As Director, he works with State and County partners and departments, local governmental units, local coalitions and other systems to build capacity to help reduce the burden of suicide across the lifespan. This work is accomplished through systems level planning, coalition building and training among other activities. Garra is an instructor for several suicide prevention, intervention and postvention programs and has also developed content to support local suicide prevention coalitions and partner agencies.

Prior to working for SPCNY, Garra worked for Cortland County Mental Health as Youth Services Development Director. Responsibilities included Children's and Adult Single Point of Access (SPOA) coordinator, coordinating the annual county mental hygiene plan, overseeing the ERS program, coordinating the CIT program for the community and City PD, suicide prevention initiatives, coordinating local System of Care planning, working with local peer led efforts to encourage wellness and recovery and developing and facilitating a local effort to address stigma and others.

He has 30+ years of experience in the field of social services including: working with the developmentally disabled, working in the child welfare system and within the mental health system.



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Linda Weiss, Ph.D.

New York Academy of Medicine

Center for Evaluation and Applied Research

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Linda Weiss, PhD joined the staff of NYAM in 1997 and is now the Director of the Center for Evaluation and Applied Research (CEAR). CEAR works with a broad range of not-for-profit and governmental organizations to investigate and assess initiatives that seek to improve health and well-being.

Ms. Weiss assisted the APD with conducting consumer focus groups and interviews to better understand preferences and practices of consumers related to health care quality and cost.

Ms. Weiss has extensive experience in mixed method and qualitative research, with a primary focus on issues affecting low-income and other vulnerable populations. Her work has included research and evaluation on a range of topics, including health care delivery and its transformation, barriers to care, consumer access and use of health information, and chronic disease prevention and management.

Ms. Weiss has published in many journals, including the American Journal of Public Health, JAIDS, AIDS Care, American Journal of Preventive Medicine, Journal of Urban Health, and Journal of General Internal Medicine. She has a PhD in anthropology from Columbia University.

Stephen Goins

New York State Department of Health, Office of Quality and Patient Safety

Division of Information and Statistics

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Stephen Goins is a Research Scientist involved in epidemiological study planning and execution in the Division of Information and Statistics. His areas of expertise are problem definition, study design, statistical analyses and results interpretation. Mr. Goins specialized areas of research include data management and statistical analysis of large data sets such as SPARCS All-Payer Hospital Discharge data and NYS Medicaid Claims, Encounters and Eligibility in support of the NYS Sepsis Initiative, NYS Get Smart Campaign promoting best antibiotic prescribing practices, NYS APD development, and other Division research priorities.

Prior to joining the Division of Information and Statistics, Mr. Goins worked within the NYSDOH Bureau of HIV/AIDS Epidemiology to ascertain associations between in utero anti-retroviral exposure and congenital



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abnormalities; and the NYSDOH Bureau of Early Intervention examining the use and effectiveness of Early Intervention mediations.

Mr. Goins holds a Master of Science in Epidemiology from the School of Public Health, University at Albany as well as a Bachelor of Science in Biology from University at Albany.

All Payer Claims Database: 2018 National Landscape

Josephine Porter, MPH

University of New Hampshire College of Health and Human Services

Institute for Health Policy and Practice

All Payer Claims Database Council

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Jo Porter, MPH, serves as the Director for the Institute for Health Policy and Practice at the University of New Hampshire. She also co-chairs the All-Payer Claims Database Council (APCD Council), a learning network collaboration between IHPP and the National Association of Health Data Organizations. Ms. Porter serves on the Governor's Commission for Medicaid Care Management in New Hampshire. She represents UNH in its participation in the Academy Health State-University Partnership Learning Network, and is a steering committee member for that group.

Ms. Porter has over 15 years of health care-related policy and analysis experience in a variety of sectors. She spent several years at Health Dialog, Inc., a care management firm and was formerly in the Bureau of Health Statistics and Data Management in the NH Department of Health and Human Services.

Ms. Porter has a Bachelor of Science in Microbiology, with a minor in Health Management and Policy, graduating Summa Cum Laude from the University of New Hampshire. She earned her Master of Public Health, with honors, with dual concentrations in Epidemiology/Biostatistics and Social and Behavioral Health from Boston University.



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NYS APD Data Integration / Technical Update

Josh Klemm

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Josh Klemm is the Assistant Director of the All Payer Database (APD) Bureau, NYS Department of Health, Division of Information and Statistics. Mr. Klemm leads a multi-disciplinary team of Research Scientists, Program Research Specialists, Consultants, Business Analysts, and Statistical Data Analysts in building the functional and organizational components of the APD.

Mr. Klemm also serves as a Lecturer of Information Systems and Technologies, University of New York at Albany. His expertise is in the areas of computer networks and systems; data modeling; data normalization, data quality and consistency; iterative/agile software development and design; and reporting.

As the Uninsured Care Programs Reporting Unit Manager at the AIDS Institute, Mr. Klemm managed the database environment, as well as developed detailed reports analyzing participant/programmatic needs, historical quantitative analysis of participant data, and analysis of health plans and insurance utilization.

Mr. Klemm earned his Master's in Information Science with a concentration in Information Systems and Technologies at the University at Albany, and is presently studying for his Masters in Public Health. During his studies he developed an organization-wide training utilization database for the United Nations Headquarters.



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SPARCS Evolution and the APD

John Piddock

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John Piddock is currently the Director of SPARCS Operations, within the Office of Quality and Patient Safety's Bureau of Health Informatics. He has more than twenty years of experience with healthcare data; ten of those years are with the Statewide Planning and Research Cooperative System (SPARCS). Mr. Piddock manages the collection of medical claim record data submissions, regardless of payer. These submissions are from hospitals, ambulatory surgery centers, emergency departments, and outpatient services. His experience is both from the intake and output perspectives.

Previously, Mr. Piddock was Director of the Data Access and Publications Unit, within the Division of Administration's Bureau of Biometrics and Health Statistics. This Unit oversaw the preparation and delivery of SPARCS databases requested by internal and external customers, as well as addressing customer questions on the content and structure of the data. In addition, the Unit developed and maintained multiple programs used to match various NYSDOH and other entities' data sets to SPARCS data for studies in health care quality and utilization.

Mr. Piddock earned his Master's in Economics, with concentrations in Public Finance, Urban/Regional Planning, and Econometrics, from Syracuse University's Maxwell School of Citizenship and Public Policy.