Below are the minimum system requirements for accessing EDRS through the NYSDOH’s Health Commerce System (HCS) and processing electronic Death Certificates in EDRS. Work with technical support personnel at your office/facility to ensure your system is set up to meet at least these minimum requirements.

4 GB memory

Operating System

- Windows 10, Windows 8.1, or Windows 7
- Apple Mac OS, current version
- **Note about Mobile Devices:** HCS and EDRS are largely compatible with mobile devices (tablets and smart phones); however full compatibility with mobile devices is not guaranteed. At this time the only reported incompatibility occurs on the Cause of Death page on which some smart phones may not be able to view and access the required field for indicating duration of onset for each stated cause.

High-speed internet connection

Internet Browsers

- Microsoft® Internet Explorer® 11.0 or Microsoft Edge
- Google® Chrome, current version with Auto-Fill feature turned off
- Firefox®, current release (but limited HCS support)
- Safari®, current version for Mac®/iOS

Browser Settings

- Java scripting enabled (typically medium-low security setting)
- Cookies accepted
- Depending on your facility’s network security settings, you may also need to add the following website addresses to your browser’s Trusted Sites list:

<table>
<thead>
<tr>
<th>Website Description</th>
<th>Internet Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>NYS Health Commerce System and EDRS</td>
<td><a href="https://commerce.health.state.ny.us">https://commerce.health.state.ny.us</a></td>
</tr>
<tr>
<td>EDRS website for EDRS training and reference materials</td>
<td><a href="https://health.ny.gov/vital_records/edrs">https://health.ny.gov/vital_records/edrs</a></td>
</tr>
<tr>
<td>EDRS Webex-based training courses</td>
<td><a href="https://meetny.webex.com">https://meetny.webex.com</a></td>
</tr>
</tbody>
</table>
If using Internet Explorer, it is highly recommended that you set your browser to check for newer versions of stored pages every time you visit the webpage:

1. Click the **Tools** icon or menu, and select **Internet options**.
2. On the **General** tab’s **Browsing history** section, click **Settings**.
3. On the **Temporary Internet Files** tab, under **Check for new versions of stored pages**, select **Every time I visit the webpage**.
4. Click **OK**, and then back in the **Internet Options** window click **OK**.

Adobe® Acrobat® Reader, version 9 or newer – necessary to view/print forms and reports

- Acrobat PDF Reader must be from Adobe for full compatibility with EDRS. Other PDF viewers are not fully compatible with EDRS forms and certificates.
- A browser should not be used as the default viewer for printing Burial Permits or Death Certificates.

**Printer Settings**

- When printing certificates and forms from EDRS to your local or network printer, you must set your printer properties to **Fit**, **Fit to Page**, **Shrink to Fit**, or **Shrink Oversized Pages** so that the entire form will print. Otherwise the top, bottom, and side of the Death Certificate will be cut off.
- The exact name of this printer setting may vary depending on your printer and version of Adobe Acrobat.
- Verify the format in **Print Preview** before printing.